

Centre



Health & Wellbeing

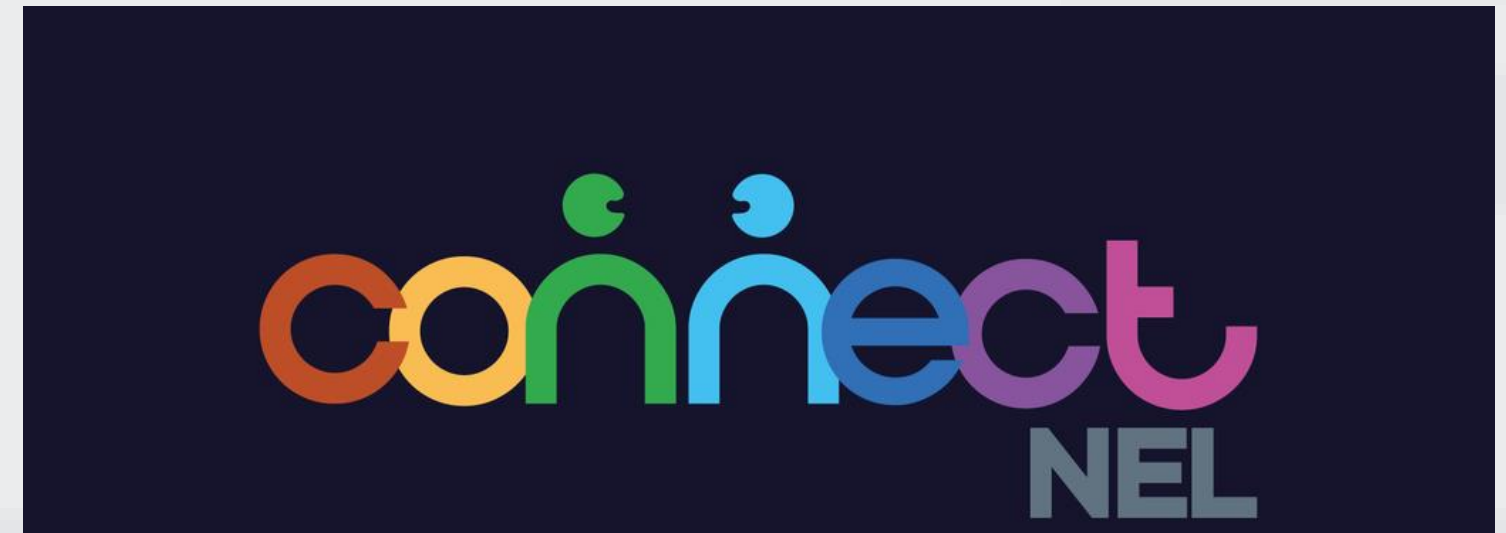
Making It Real Event 17th September 2024



centre4.org.uk

Centre 

Who are we?



centre4.org.uk



Welcome Team

**Call connectNEL
on 403403
Mon-Fri
9am - 5pm**

**General Advice
Support**

**Fuel and Food
Hardship
Referrals**

**Food Vouchers
issued YTD**

**1119 calls taken in
August 2024**

**Household
Support Grant**

**Simply Connect
Website**

**connectNEL
Website
Professionals
Tab**

**Outreach at
Foodbanks, GP
surgeries & A&E**

Advice Team

**Face to
Face/Home Visits**

**Help to complete
PIP, DLA, AA
Council Tax ,
Housing Benefit
and more...**

**Enquiries from
Professionals and
Partnership
agencies**

**Outreach at
Carers Support
Centre 4days a
week**

**Debt Advice – support
to maximise income**

**Housing Advice,
Pension Credit,
Carers Allowance**

Drop-Ins

Feedback

Feedback from Family First Practitioner, Nirvana:

- **impressed all services in
Centre 4**
 - **above and beyond**
- **feel at ease and welcome.**
 - **sings our praises**
- **recommend to everyone.**

Chloe from Maternal Wellbeing Worker, Wellbeing Service, North East Lincolnshire Council

- **HUGE THANK YOU!**
- **contacted quickly**
- **Update information**
- **Reduced stress/wellbeing.**

Good News Story

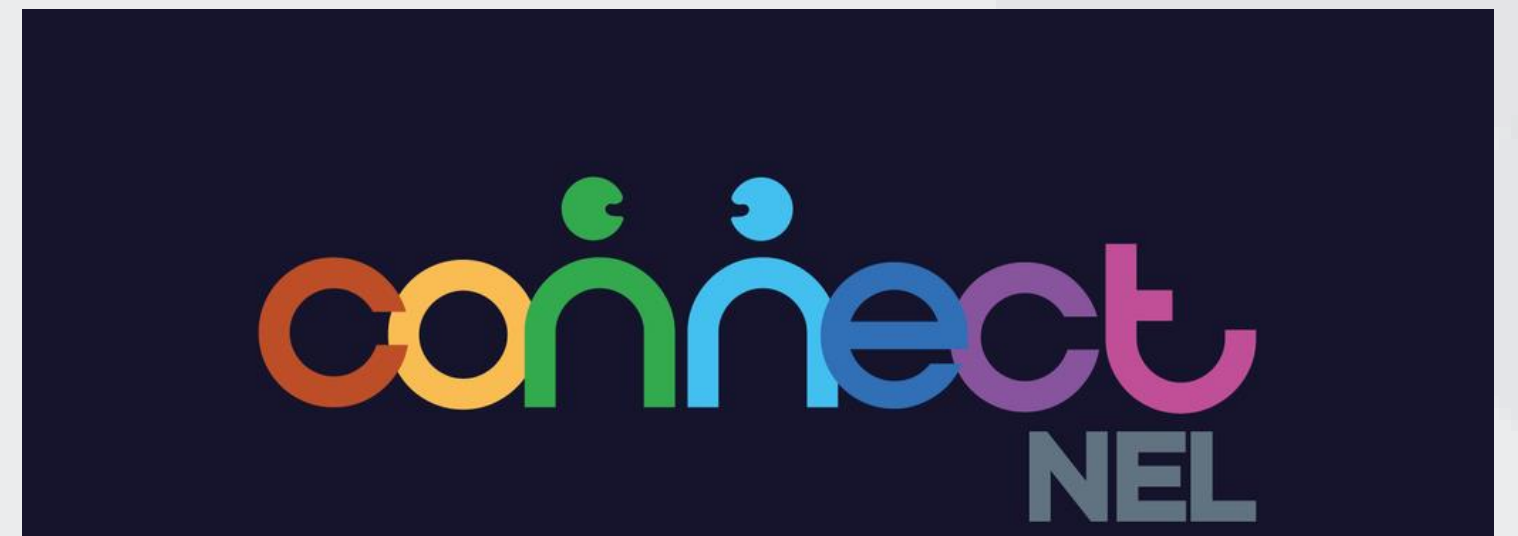
- **Terminally ill claimant with an £15,800 over payment for Carers Allowance.**
- **Appeal completed**
- **Carer had left in 2016, continued to claim carers allowance**
- **Appeal overturned in a month, the client was reimbursed the**
- **Money reimbursed that she had repaid**
- **Client less stressed, she can now sleep at night**

Financial Gains in the last 30 days

£705,825,49

**Financial Gains Year to
Date**

£4,110,359,72



**How to Contact us: Call 403403
email: connectnel@centre4.org.uk**