



Thrive Link Worker

Dear applicant

I'm really pleased to be sharing details on the position of Thrive Link Worker with you and hopefully you're just the right person to be joining our team.

I'm biased but... Centre4 is such a unique facility in our community, and I've been struck by the sense of connection, community and immense pride that everyone holds for Centre4 and everything it represents.

This role is fundamental to connecting people with local community activities and services that can help improve their health and wellbeing, empowering people by focussing on what matters most, to them.

I am looking for someone who can be proactive and have the ability to be resourceful and creative to find the best support for participants, someone who has a drive to meet the needs of our participants.

Best regards

Tracey

Tracey Collins

Director of Community, Health, and Wellbeing, Centre4

About Centre4

Centre4 was established in 1995 to support the ongoing regeneration of Grimsby and North East Lincolnshire.

Our modern Wootton Road community hub houses an array of activities and services at your fingertips, whether you're looking to squeeze in a workout at our community gym, reduce your weekly shopping bills at the Community Shop, take part in free activities or get access to practical help and support.

Our advice team is on hand to provide free and friendly support on benefits, debt and money management, housing, employment and much more. What's more, many of our services stretch beyond our centre and we're agile enough to deliver services across Grimsby and North East Lincolnshire.

Our Vision

Our vision is to support, enable and encourage the communities of North East Lincolnshire and surrounding areas to live thriving, healthy, happy lives.

We're a value-led organisation and remain committed to being:

Compassionate: We'll care, show kindness and help others in all that we do.

Honest: We'll be honest, truthful, open and sincere with others – both between ourselves as colleagues and to others. We'll do what we say we'll do.

Inclusive: We'll admire and value our communities, staff and volunteers – challenging oppression and valuing the diversity of local people.

Empowering: We'll support others to achieve their aspirations; and will always involve community members in service planning.

Our Work

Centre4 has two functions; firstly, as custodians of the community hub, we provide tenanted space for 14 organisations and room hire within our meeting and training rooms. We also provide a wealth of services, some in collaboration with partners, including:

Community, Health & Wellbeing

Thrive – our NHS social prescribing contract ‘A Different Prescription’ connects participants with activities and services to meet their practical, social and emotional needs to improve their health and wellbeing

Green Social Prescribing – a new service aimed at supporting people to engage in nature-based interventions and activities to meet their practical, social and emotional needs to improve their health and wellbeing

Debt and Advice – a team of specialist Advisors supporting the community to navigate their personal finances and offer welfare benefits

Welcome and ConnectNEL – connecting our visitors and community with the services, support and activities with ease through in person, telephony and digital assistance

Community – a series of activities that reduce the isolation of our community through social interaction and support

Children, Young People & Families

Butterflies Day Nursery – based on Sutcliffe Avenue, our day nursery with wrap around provision for 0–5-year-olds and up to 8 years old during school holidays

Family Support – support for families with preschool children through a team of volunteer peer supporters to reduce isolation, raise confidence and build resilient families

Centre4Youth – our new youth building that offers open access youth provision and works with partners to deliver a range of specialist support, services and activities to meet the needs of young people across the borough

Employment & Training

Ethical Recruitment Agency – our own socially responsible employment agency focusing on health and social care recruitment offering personalised support and programmes to candidates and businesses

Role Information

Title: Thrive Link Worker

Accountable to: Community Health and Wellbeing Team Lead

Salary: £25,859.93 per annum

Job Type: Permanent

Hours: 37.5 hours per week to cover operation 8am-7pm Monday – Friday and 10am – 2pm on Saturdays. It is a flexible and hybrid role that works across these hours to reflect operational need

Place of work: Centre4, 17a Wootton Road, Grimsby, DN33 1HE and other venues as needed

Annual leave: 21 days/year plus bank holidays pro rata, rising to 25 days/year

Benefits: Health and wellbeing schemes, generous sickness absence conditions, Community Shop membership, on site Community Café, free car parking, low-cost gym access, work-based savings scheme, cycle to work scheme, rewards and wellbeing offers, reduced nursery fees

Subject to: Satisfactory enhanced DBS, reference checks and six-month probationary period

Person specification

The role is central to our Thrive programme, developing a relationship with participants, you will be proactive, and have the ability to be resourceful and creative to find the best support, build partner relationships, and attend events to promote the programme. You should have experience of working positively with people facing social and emotional challenges, and knowledge of solution-focused coaching approaches. You will be working with people from diverse cultural and social backgrounds and will need to work confidently and effectively in a diverse and challenging environment

You will be required to undertake home visits so you will be required to hold a full clean driving licence and access to your own vehicle with insurance coverage for business use.

We're looking for someone who can bring:

- Experience of working with people on a one-to one basis in an information, advice and guidance health care or similar setting
- The ability to plan, develop and manage your own caseload to ensure that programme objectives are met
- Experience of person-centred assessments to co-design health and well-being action plans with individual participants, identifying and planning support needs to ensure maximum engagement and improve health and wellbeing and confidence
- A sound knowledge and commitment to confidentiality and information sharing protocols
- Knowledge and practical experience of local safeguarding processes and an ability to operate within relevant policies and procedures to safeguard our community

You'll need to be:

- Willing to always demonstrate Centre4 values in your work by being people focused, reflecting a "can do" approach and striving to achieve excellence, also having mutual respect for everyone we work with, work for and support through our services.
- Excellent at listening and questioning, with the ability to build trusting and professional relationships quickly to get to the root of issues and motivate and empower clients in a non-judgemental way

- Well organised and resourceful with ability to work on own initiative, meet deadlines and monitor own performance
Able to work as part of a big and busy team, willing to contribute to whole team and organisation vision and objectives
- Able to work flexibly as required and engage with Centre4 meetings and activities to promote, support, and celebrate the work of Centre4
- A keen collaborator, working with partners and voluntary and community sector organisations to understand local resources available to support an effective Social Prescription
- Able to work digitally, with strong IT skills

How to apply

Centre4 recruitment is processed through our internal recruitment agency, ERA, who will take you through the stages. However, if you would like to talk to us about the role in more detail, I am more than happy to have a chat at the hub. ERA will happily arrange this with you.

To apply for the role please send us an up-to-date CV and a covering letter explaining your experience to enquiries@eraemployment.agency

Applications should be submitted no later than 30th July

Interviews are likely to be held week commencing 5th August

Equal, Diversity, and Inclusion

Centre4 is committed to equality of opportunity, diversity and inclusion in its recruitment process.

Safer Recruitment

Centre4 is committed to the welfare and safety of children and vulnerable adults in all operations and adheres to Safer Recruitment practice; the role will be subject to an Enhanced Disclosure and Barring Check.

More information

For more detailed information on the role, or to arrange an informal chat, contact Ethical Recruitment Agency manager Rachel Button on:

01472 236 677 / Rachel.button@centre4.org.uk