



Community Transport Webinar Report

On the 31 January 2024, the [Humber and North Yorkshire \(HNY\) Health and Care Partnership's \(HCP\) VCSE \(Voluntary, Community and Social Enterprise\) Collaborative](#) held a webinar to discuss community transport in relation to health and care.

The webinar was attended by 33 people from across HNY. Most attendees were from community transport providers, but we also had representatives from health and care and local authorities join the meeting.

The webinar was designed to provide a place to discuss what we have now within community transport and what we could do working together in the future. The intended outcomes were to gain a greater understanding of provision, make connections and explore what is possible working collaboratively.

Gary Sainty, Head of VCSE for HNY HCP led the session, providing a brief overview and context as to why the webinar had been set up before the majority of the webinar focussed on participant discussion. Four breakout groups were set up to discuss community transport from different perspectives and feedback was captured using Jamboard. The conversations generated a great deal of discussion around current services and challenges, but also highlighted opportunities for a greater future.

Following the webinar, the feedback was reviewed, and similar themes were identified in terms of what future action could look like, as captured in the table below:

Feedback themes	
Mapping	to include the services available and eligibility, key operational contacts within health and the investment being made into community transport
Impact	the services being provided support many people and communities and without them, it would negatively impact on their health and wellbeing

People / capacity	community transport is largely run by volunteers plus some paid staff, future delivery is dependent on maintaining and developing capacity to deliver services
Joining the dots	there are many stakeholders of community transport and to enable greater collaboration, key people need to come together to plan services
Learning and sharing	there is a significant amount of knowledge and experience within the sector to be shared and support each other to develop

Next steps

The discussions and feedback generated during the webinar will enable us to put a plan in place to support providers and health to maximise the impact of community transport for our people and communities. A short time will now be taken to review and reflect on the discussions and generate a plan of action that will start with a period of mapping over the coming months, which will enable longer term action.

Throughout the webinar there was a genuine interest to continue these types of conversations in future, therefore we expect to run a similar webinar within 6-12 months to discuss progress, and work with a smaller group of stakeholders to deliver on some of the required actions.

The next step for this work is to identify an organisation to support with the mapping and learning exercise, in the coming weeks we plan to identify an organisation that can help deliver this work and connect with the community transport providers. Information will be shared via the VCSE Collaborative ebulletin and website.

For further discussions around community transport please contact the HNY VCSE Collaborative via email: hnyicb.vcseteam@nhs.net