

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

This information sheet has been compiled by Sector Support North East Lincolnshire Partnership and will be updated when significant changes occur. You can always find the latest version here <https://www.sectorsupportnel.org.uk/covid-19-vcse-updates/>

If users of this information sheet become aware of incorrect or out of date information, please inform us by emailing amy@nbforum.org.uk, copying claire@nbforum.org.uk or call 07572 896859 or 07791 041459.

Notes:

1. If making a direct referral to one of the services listed, please ensure you have the CONSENT of the individual involved to share their data.
2. For food-related queries, please check whether the individual that needs help is able to pay for meal or food provision; free food services are generally restricted to those in receipt of means-tested benefits or in certain vulnerability categories

An individual can ring:

- Single Point of Access (SPA) for medical, health, befriending, bereavement, mental health or social care enquiries - 01472 256256, open 24/7.
- North East Lincolnshire Council – for information about council services, Covid response and recovery services, food services and welfare.
Call 01472 313131, open Mon – Fri, 8:30am – 5:00pm. Calls from vulnerable individuals will be signposted to the SPA 256256.

NELC Help with money - <https://www.nelincs.gov.uk/benefits/help-with-money/>

Food services – food parcels, hot meals, shopping, delivery and collection.

If an individual cannot undertake their own shopping alternative services can be found in the table below.

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

NHS Volunteer Responders - People previously identified as Clinically Extremely Vulnerable (CEV) can continue to access support from NHS Volunteers, the NHS Volunteer Responders programme is extended to mid-November.

End of Shielding FAQ - <https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/09/End-of-Shielding-FAQs.pdf>

Households with internet access and who can afford to pay for their shopping, who are vulnerable or need to self-isolate, can still request a priority supermarket delivery slot by calling the Council team on 313131. These slots are currently available until 21st June 2021 for Tesco and Iceland. It is possible for slots to be allocated to family members who can shop on behalf of the individual.

Some supermarkets are also offering telephone orders for those who do not have access to the internet.

[Click here for the Supermarket Toolkit](#) which offers resources to inform vulnerable people and those self-isolating on ways to access food, supporting their residents to decide which options are best suited to them. This document draws together information on different services and methods of accessing food.

The NHS Volunteer Responders programme is available to support those who need it. Volunteers can collect and deliver shopping, medication and other essential supplies. Call 0808 196 3646 between 8am and 8pm, 7 days a week to self-refer or visit www.nhsvolunteerresponders.org.uk for further information.

Other food services:

| Organisation name | Service type | Restrictions/areas | Contact |
|-------------------|-------------------|--|--------------|
| Age UK | Shopping delivery | Shopping must be paid for by client. Service aimed at older people. Working in | 01472 344976 |

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|--------------------------|---|---|---|
| | <p>Cold and hot prepared meals – delivery service Paid for service</p> | <p>partnership with Friendship at Home and Lincolnshire Co-op.</p> <p>Fresh hot or cold meals delivered to your door 5 days per week Hot meal with pudding £5.50 Salad with pudding £5:00 Teatime sandwich, sausage roll and cake for a further £3.50</p> <p>Also offering a Meet & Eat group on Tuesday whereby older people can be picked up in the minibus to come into the Grimsby office for a hot dinner, pudding and drink for £5.50</p> | <p>https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/03/Age-UK-Meal-Leaflet1.pdf</p> |
| Fresh Start Meals | <p>Hot Meals Delivery Service Paid for service</p> | <p>Fresh, hot meals delivered to your door All NEL and surrounding villages 7 days a week 2 course meal £7:00</p> <p>https://www.freshstart-meals.co.uk/menu</p> | <p>Ring – 01472 269666 Email- info@freshstart-meals.co.uk Website - www.freshstart-meals.co.uk</p> |
| Care4All Meals on Wheels | <p>Hot meals, sandwiches, salads and cakes delivered</p> | <p>Fresh, hot meals delivered to your door All NEL and surrounding villages</p> | <p>https://care4all.org.uk/services/meals/ Call 01472 322915</p> |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|-------------------------------------|---|---|---|
| | Paid for service | 7 days a week (365 days per year and deliveries are guaranteed) 2 course hot meal £5.99 Cold options – various prices | |
| Rock Foundation | Food parcel for collection - free | From Grimsby sites at Holme Hill and Willows. Free food parcels but only for those in receipt of means-tested benefits and households with children who are in poverty – all checks carried out by Rock Foundation. Emergency food parcel may be available for those in isolation - only through referral from an agency | Holme Hill , Wellington Street DN32 7JX: Monday, Wednesday & Friday 1:00pm - 3:30pm Willow Community Church, Wingate Road DN37 9EL: Tuesdays & Thursdays 1:00pm - 3:30pm 01472 488026 |
| Community Shop and Café at Centre 4 | Community Shop -up to 70% discount on high-quality brand foods Paid for Café | Shop open - full time and temporary membership beyond the remits of our usual postcode restrictions and currently furloughed and or awaiting any means tested benefit They also offer a click and collect service 3 days a week – Tuesday, Thursday & Saturday (a delivery can be arranged for anyone who is shielding or isolating in South Ward) | You need to be a member to use the Community Shop for more information please call Mel on 07841048869. Store opening times: Monday-Friday, 8:30am till 4:15pm Saturday, 8:00am – 2:45pm Café: Noon – 2pm Address: 17a Wootton Road Grimsby |

Sector Support

North East Lincolnshire
Partnership


Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|----------------------------|----------------------------|---|--|
| | Paid for | Takeaway - lunch service | North East Lincolnshire DN33 1HE Tel: 01472 753688 |
| Oasis Hub South Grimsby | Food parcels - free | Families living in South Ward or Oasis school families. Food parcels are free but are aimed at families on low incomes. Parcels need to be collected from the Hub. Emergency food parcel may be available for those in isolation - only through referral from an agency | Michelle.Donner@oasiswintringham.org 07983298965 Referral Form - https://forms.office.com/r/xNgsNnykK7 Open: Tuesday & Friday 10am – 12pm |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|------------------|---|---|--|
| CARE – Immingham | Food parcels - free | <p>Immingham and surrounding villages. Delivery only. This is for people in food poverty, not to deal with people that are isolating or cannot find adequate food in shops.</p> | <p>Mon, Wed and Fri 12.00pm till 3.30pm</p> <p>Referrals only via this form, can be completed over the phone by calling Elaine, 07419374197</p>  <p>CARE Food Larder Referral Form.docx</p> |
| We Are ONE | Hot meals/food provision Free | <p><u>Food Larder</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Thursday 11:00am - 2:00pm</p> <p>3 Church Lane, CLEETHORPES Monday & Thursday 12:00 - 3:00pm</p> <p><u>Walk-Through Hot Food Kitchen</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Saturday 4:00pm - 6:00pm</p> <p>The above services are collection / takeaway ONLY</p> | 07542 962210 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|--|---|--|
| Grimsby Food Kitchen | Hot meals Free | Those in genuine need of free hot meal provision. | 18 Cleethorpe Rd Grimsby DN31 3LB During Covid- 19 they have opened up on Thursday 9:30am – 11:30/12:00pm Sundays only at 11:30am - 1:30pm |
| Echo | Hot and cold food Free Takeaway food/hot drink Free | Free Food parcels can be ordered and delivered on the same dates. No referrals needed Free Takeaway food/hot drink | Call 01507 824342 or 07577 568740 to order food parcel. Under flyover Cleethorpes Road – Wednesday 12:30 - 1:30pm & Saturday 6:30 - 7:30pm (time may vary slightly) |
| British Red Cross | Providing emergency shopping support | Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for. | Tel:01472 871157 07713 385257 Mon - Fri 9am-8pm Sat - Sun 10am-6pm |
| West Marsh Community Centre Food Larder (in partnership with We Are One Foundation) | Food larder | For North East Lincolnshire | 01472 269230 Wednesday 11am - 2pm |
| Little Coates Community Larder (in partnership with We Are One Foundation) | Food larder | For North East Lincolnshire | Little Coates Community Centre, Longfield Rd, GRIMSBY Friday 11:00am – 2:00pm |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|--|--|--|--|
| ERA | Emergency Shopping | for residents of South Ward only who are self-isolating or vulnerable. | tracey.beecham@centre4.org.uk 07403 760096 |
| St Peter's Food Pantry | Food Parcels – FREE Hot drink drop in for the homeless – FREE | Focus on supporting the community of the St Peters Church area Monday – food parcel deliveries (must be pre ordered) Monday – 10am – 12pm Homeless Drop in for a hot drink and food parcel Friday – 10:00am – 12 noon, drop in , food parcels available for collection Saturday – food parcel deliveries (must be pre ordered) | Food parcel delivery must be booked in advance by: Using the form available on their Facebook page - https://www.facebook.com/St-Peters-Church-Hall-Cleethorpes Or email – stpetersfoodbank6@gmail.com Address for drop in: St. Peter's Church Hall St. Peter's Avenue Cleethorpes DN35 8HP |
| Feed the Community (in partnership with We Are One Foundation) | Free Food Parcels | Whole of North East Lincolnshire | Monday & Friday 11am – 2pm 07727 260285 Fusion Community Hub, Grimsby DN32 9SW https://m.facebook.com/feedthecommunity/ |

Telephone support - for those isolating, vulnerable, older, lonely, families or specific groups

| Organisation name | Service type | Restrictions | Contact |
|-------------------|--------------|--------------|---------|
|-------------------|--------------|--------------|---------|

Sector Support NEL, 22/09/2021 for information amy@nbforum.org.uk 07572 896859

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|--|--|--|---|
| Friendship at Home | Telephone befriending, Befriending, social activities, , virtual activities and 1-1 reengagement back into the community (dependent on current guidelines) | Service aimed at older people, may be asked to become a member (free to join) | 01472 602500 |
| Shalom – St John and St Stephen Church | Telephone befriending | Surrounding area – East Marsh. People in need. | Contact Rev Kay Jones 07811747569 |
| Humberston Village Council | Telephone befriending | Humberston residents only. | Contact the Calrk via https://en-gb.facebook.com/pg/HumberstonVillageCouncil/posts/ or 07494 577661 |
| Climb4 | Support and befriending service for those isolated/vulnerable families experiencing low levels mental health issues Via the PAM Positive Active Minds programme- | For vulnerable families and those self-isolating or with low level mental health problems. | info@climb-4-limited.co.uk 01472 236688 Ext 270 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|-----------------------------------|--|---|---|
| | available to Children/Young people and families living in North East Lincolnshire | | |
| Creative Start CIC – The Comeback | Peer support for those affected by addiction; mental health, isolation and/or in addiction recover | <p>One-to-one telephone support – numbers on website</p> <p>Open addiction support group every Monday at 11am - 1230pm and Thursday evening 6pm - 8pm</p> <p>Women's addiction support group - Anything Goes - Monday 130pm - 230pm</p> <p>Gamblers Anonymous - Wednesday 7pm - 9pm</p> <p>Al anon (affected family support) - Sunday 430pm - 6pm</p> | <p>Email hello@creativestart.org</p> <p>Web and self referrals - https://www.creativestartcic.org/</p> <p>Call between 10am - 3pm on 07586 458 586.</p> |
| Park Ward Together | Welfare telephone checks | Residents of Park Ward but only those who are isolating or vulnerable | Bill Geer - 07843680620 bgeer@nhs.net |
| CARE | Befriending | Whole of North East Lincolnshire. | <p>enquiries@carenelincs.co.uk</p> <p>01472 232310</p> <p>9am – 4pm Monday to Friday</p> |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|----------------------------------|---|--|--|
| Alzheimer's Society NEL | Telephone Side by Side Service | People with dementia | 01472 359247 |
| Oasis Hub South Grimsby | Social Isolation/well-being check (Phone Calls) | Oasis Families only | Michelle.Donner@oasiswintringham.org 07983298965 |
| British Red Cross | Welfare telephone calls to adults. | Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for. | Tel:01472 871157 07713385257 Mon - Fri 9am-8pm Sat - Sun 10am-6pm |
| North East Lincolnshire Carelink | Social Isolation/well-being check (Phone Calls) paid for service | Whole of North East Lincolnshire. | 01472 312312 admin@care-link.org.uk www.carelinknel.co.uk |
| Carers' Support Service | Telephone and zoom support for Carers including: Befriending | Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP | Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com |

Social Isolation/well-being check

| Organisation name | Service type | Restrictions | Contact |
|-------------------|--------------|--------------|---------|
|-------------------|--------------|--------------|---------|

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|------------------------------------|--|--|---|
| CARE | Social Isolation/well-being check | Whole of North East Lincolnshire. | 01472 232310 enquiries@carenelincs.co.uk 9am – 4pm Monday to Friday |
| Lincs Inspire Home Library Service | Doorstep visits - wellbeing checks/social isolation visits and Library Service | Service is for housebound or people struggling to carry books. Also to carers of those self-isolating. | katrina.walster@lincsinspire.com 01472323651 Monday, Tuesday, Wednesday and Thursdays |
| Age UK | Social Isolation/well-being check, advice on welfare benefits and debt - telephone only Coping with Change leaflet here | Elderly people - The whole of NEL | helen@ageuknelincs.org.uk 01472 344976 |
| Park Ward Together | Wellbeing checks/social isolation visits | Residents of Park Ward but only those who are isolating or vulnerable | Bill Geer - 07843680620 bgeer@nhs.net |
| Oasis Hub South Grimsby | Doorstep visits - wellbeing checks/social isolation visits | Oasis Families only | Michelle.Donner@oasiswintringham.org 07983298965 |
| Longhurst | Social Isolation/well-being check | North East Lincolnshire | 01472 256436 |
| NHS – Better Health | Advice and practical steps that you can take to support your | Anyone | https://www.nhs.uk/every-mind-matters/ |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|----------------------|---|--------|---|
| | wellbeing and manage your mental health | | |
| Lets Talk Loneliness | Offers a variety of tips, advice and further resources such as chat groups, volunteering one-to-one support | Anyone | https://letstalkloneliness.co.uk/ |
| Hub of Hope | Hub of Hope can be used to find local sources of mental health support and services, both from the NHS and from other organisations | Anyone | https://hubofhope.co.uk/ |

Advice – including welfare benefits, debt, housing, tenancy, mental health etc. – REFER TO COUNCIL SERVICES OR DWP if more appropriate

| Organisation name | Service type | Restrictions | Contact |
|-----------------------------------|--|---|---|
| Citizens Advice NEL | Welfare Advice e.g. housing and benefits (debts and employment advice) | Whole of NEL | 0344 411 1444 |
| Friendship at Home | Providing information/advice for older people, dementia service and offer a wide range of different services | Service aimed at older people, may be asked to become a member (free to join) New referral's are welcomed | 01472 602500 http://www.friendshipathome.org.uk/ |
| Centre4 Thrive Social Prescribing | Support managing 11 Long-Term health conditions, | See relevant times | Monday – Friday 9am – 5pm (Excluding Bank holidays) |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|--|---|--|
| | socialising, digital support, debt, benefits & financial support, exercise & nutrition, housing issues, access to community and voluntary organisations | | 01472 236673 |
| CARE | Welfare Advice e.g. housing and benefits | New and existing clients, telephone support only, all drop-ins cancelled. Also emotional support on the telephone for those isolated and concerned. | 01472 232310 enquiries@carenelincs.co.uk 9am – 4pm Monday to Friday |
| SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division | Welfare support for veterans' & their families <ul style="list-style-type: none"> • Social Isolation • Loneliness • Financial Hardship • Debt • Benefits • Relationship Breakdown • Mental Wellbeing • Self-Care • Transition • Employment • Housing • Addiction | For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required). | mark.trainor@lincolnshire.ssafa.org.uk Tel: 01472 278140 Referral Form here. NB: Office manned Mon, Wed & Fri, 0930-1230, so leave a message with your name, contact number, brief message (speak slowly & clearly) if we do not answer. |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|------------------------------|---|---|---|
| | <ul style="list-style-type: none"> Bereavement | | |
| Fishermen's Mission | Help with cost of white goods, brown goods (chairs/carpets/bed/mattress etc) for those on low income like Pension credit or UC, help with applying for Benefits including PIP and Attendance allowance, General Wellbeing, Home visits/Phone calls. | For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal | Contact Suesan Brown 07803745610 suesanbrown@fishermensmission.org.uk |
| North East Lincolnshire Mind | Mental health support, Safe Space service Monday – Friday 5:30 – 11pm via Zoom. Also offering Peer Support and Ways to Wellbeing groups via Zoom. Click here for more information. | Whole of North East Lincolnshire | All enquiries directed to 01472 349991 or the information line free phone 0800 1380990 www.nelmind.org.uk https://navigocare.co.uk/what-we-do/services-z/safespace |
| Oasis Hub South Grimsby | Advice – including welfare benefits & debt, mental health support, young person and family support and activities | South Ward only | Michelle.Donner@oasiswintringham.org 07983298965 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|--|--|--|
| Longhurst | Offer advice – including welfare benefits, debt, housing, tenancy etc. | North East Lincolnshire | 01472 256436 |
| Alzheimer's Society NEL | Dementia Advise and support Service Carers Information Support Programme (CrISP) | People with dementia and carers | 01472 359247 |
| NSPCC Grimsby – Together for Childhood Centre | Provides services to prevent harm to children, as well as supporting other professionals, parents, families and communities to keep children safe. | Family Services Support | 01472 803500 |
| Carers' Support Service | Telephone and zoom support for Carers including: Information and advice Benefit, debt and housing advice Counselling Carers groups Advocacy | Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP | Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com |
| Women's Aid NEL | Support and advice for victims and survivors of domestic abuse | The whole of NEL | denise@womensaidnel.org 01472 575757 www.womensaidnel.org/ |
| Creative Start CIC – The Comeback | Peer support for those affected by addiction; | Alternative therapies, podcast studio. Digital design studio | Email hello@creativestart.org Web and self referrals - https://www.creativestartcic.org/ |

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---------------------------------|--|--------------|---|
| | mental health, isolation and/or in addiction recover | | Call between 10am - 3pm on 07586 458 586. |
| Health& Wellbeing Collaborative | Provide prevention services to combat social isolation and access to healthier lifestyles for older people, including supporting volunteers to setup social clubs and other activity clubs throughout NELC | Whole of NEL | <p>Office Number: 01472 232266 / 01472 232265 / 01472 232267 / 01472 232261</p> <p>New work numbers: Kerry – 07514 641292 Lisa – 07514641463 Charlotte – 07514 642087 Rachel G – 07514 641686</p> |

Prescription Collection/delivery


From the 1st April 2021 the advice to the clinically extremely vulnerable to shield has been paused; the free medicine delivery service will end after the 31st March 2021. It is still recommended that extra precautions are taken and current national restrictions are followed. If the individual is self-isolating, vulnerable or at risk they should ask friends or family to collect medicines for them. If friends and family are not able to collect the medicines, and the individual is unable to pay for delivery then the NHS Volunteer Responders Programme can be contacted for support on 0808 196 3646 (8am – 8pm). More information is available here: <https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders-portal/isolating> Other local services are listed below:

| Organisation name | Service type | Restrictions | Contact |
|--------------------|---|---|--|
| Park Ward Together | Delivery of medication from Pharmacies | Residents of Park Ward but only those who are isolating or vulnerable | Bill Geer - 07843680620 bgeer@nhs.net |
| Age UK | Prescription & medication collection and delivery | Elderly People – The whole of NEL | helen@ageuknelincs.org.uk 01472 344976 |

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|-------------------|---|--|--|
| British Red Cross | Prescription & medication collection and delivery | Those in need | Tel:01472 871157 07713385257 Mon - Fri 9am-8pm Sat - Sun 10am-6pm |
| ERA | Prescription Support | For residents of South Ward only who are self-isolating or vulnerable. | tracey.beecham@centre4.org.uk 07403 760096 |

Bereavement support

| Organisation name | Service type | Restrictions | Contact |
|------------------------------|---|---|---|
| St Andrews Hospice | Bereavement support via telephone, zoom, and social distance applicate to the rules | The Whole of NEL | NEL Bereavement Support service 01472 250623 |
| CARE | Bereavement support services | Whole of NEL. | enquiries@carenelincs.co.uk 01472 232310 1pm – 4pm Monday to Friday |
| Cruse | Bereavement support | Email support through national helpline – see website helpline@cruse.org.uk Local telephone support | Grimsby Cleethorpes and Louth Helpline 07867 312658 |
| North East Lincolnshire Mind | Bereavement support | Open to all ages - Bereavement is for those bereaved by suicide or possible suicide only. | 0800 1380990 8am – 8pm  Together for those bereaved by suicide p |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|---|---|--|
| North East Lincolnshire Bereavement Support Service | Bereavement support | The Whole of NEL | 01472 250623 |
| Fishermen's Mission | Funerals undertaken as the Minister/Celebrant for seafaring families at no cost, end of life care/ministerial visits. | For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal | Contact Suesan Brown 07803745610 suesanbrown@fishermensmission.org.uk |

Employment Services

| Organisation name | Service type | Restrictions | Contact |
|-------------------------|-----------------------------|--|---|
| CARE | Employment support services | Whole of NEL. 1pm – 4pm Monday to Friday | enquiries@carenelincs.co.uk 01472 232310 |
| ERA | Employment support services | Whole of NEL. 8:30am-4:30pm Monday to Friday | tracey.beecham@centre4.org.uk 07403 760096 |
| Oasis Hub South Grimsby | Employment support services | South Ward only | Michelle.Donner@oasiswintringham.org 07983298965 |

Housing/Tenancy Support Services

| Organisation name | Service type | Restrictions | Contact |
|----------------------------------|---|---|---|
| Lincolnshire Housing Partnership | Housing and/or Tenancy support services | The whole of NEL Monday – Friday 9am - 5pm | info@lincolnshirehp.com 0345 604 1472 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|---|--|--|
| North East Lincolnshire Council (Housing - Property Conditions) | Housing and/or Tenancy support services - Issues regarding landlord repairs for example no heating / hot water, grants and loans for eligible owner occupiers, and enquires into insulation and energy efficiency grants. Reporting empty residential properties that are open to access. | The whole of NEL – There is a statutory homelessness out of hours service for those in crises. | Tel : 01472 324727 homeimprovementteam@nelincs.gov.uk |
| Women's Aid NEL | Support and housing for victims and survivors of domestic abuse | The whole of NEL | denise@womensaidnel.org 01472 575757 www.womensaidnel.org/ |
| Grimsby & Cleethorpes Area Doorstep | Housing and/or Tenancy support services for young people | Restricted to young people and young families aged 16-25 | info@mydoorstep.org.uk 01472 321444 |
| CARE | Housing and/or Tenancy support services | Whole of NEL. | enquiries@carenelincs.co.uk 01472 232310 9am – 4pm Monday to Friday |
| Oasis Hub South Grimsby | Housing and/or Tenancy support services | South Ward only | Michelle.Donner@oasiswintringham.org 07983298965 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|---|---|-------------------------|---|
| Longhurst | Housing and/or Tenancy support services | North East Lincolnshire | 01472 256436 |
| North East Lincolnshire Mind - Navigators Drop in Service | Homeless Housing and Mental health support 10:00 – 12:00 and 14:00-16:00 No appointment needed Just walk in at 73 Kent St, Grimsby DN32 7DH. free food and drinks. Advice – including welfare benefits & debt, mental health support and Housing. | North East Lincolnshire | All enquiries directed to 07494501197 or the information line free phone 0800 1380990 www.nelmind.org.uk |

Other Services

| Organisation name | Service type | Restrictions | Contact |
|--------------------|---|---|--|
| Park Ward Together | Dog Walking & Minor essential repairs | Residents of Park Ward but only those who are isolating or vulnerable | Bill Geer - 07843680620 bgeer@nhs.net |
| Climb4 | Create the Tiger (5-11 Junior) creative activity clubs (After school/holidays/weekends), RESPECT (11-16 Senior) creative activities (Youth Club, Holidays/Weekends), PATCH Parent & Baby/Toddler health | Whole of North East Lincolnshire Face to Face groups have now resumed following strict COVID guidelines/services will be adapted if/when guidelines allow. | info@climb-4-limited.co.uk 01472 236688 Ext 270 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|--------------------------------|---|--|---|
| | and well-being groups, Opportunities – Work Experience/Training/Volunteering for age 16+. Activities take place at a range of venues – Centre 4, West Marsh Community Centre, New Waltham Pavilion, Bert Boyden Immingham. | | |
| Alzheimer's Society NEL | Memory Café's Singing for The Brain | People with dementia and carers | 01472 359247 |
| Fresh Start Meals | Garden Service Handyman Service Hairdressing Cleaning Dog Walking Befriending | New services in spring - Whole of North East Lincolnshire | 01472 269666 https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/01/Newsletter-Garden.docx |
| Anglian Water Services Limited | Priority Services Register provides access to free practical support. People can stay on it as long as they like and should register if they require support in the short term or long term. Offer a wide range of support, from reading your meter for you, sending out bills in other formats, interpretation services (BSL and language line), deliver bottled | Priority Services Register can help many people living in vulnerable situations including older adults, people with restricted mobility or disability, people with mental health issues, long-term illness or terminal illness, deaf, or have a sight, hearing, or speech impairment, life changes, people using vital medical equipment, people caring for a loved one, an expecting mother or having | Bespoke webpage link to the online form for registrations Registration form here Bespoke webpage link to more PSR information anglianwater.co.uk/priority The contact number for our Priority Services Register is 0800 232 1951 |

Sector Support

North East Lincolnshire
Partnership

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

| | | | |
|----------------------------------|---|--|---|
| | water if there is a problem with your water supply, protection against bogus callers, knock and wait and more. | a baby under 12 months, people that are self-isolating, etc. | |
| North East Lincolnshire Carelink | Install and monitor telecare equipment – paid for service. | Whole of North East Lincolnshire Monitor 24/7 | 01472 312312 admin@care-link.org.uk www.carelinknel.co.uk |
| Carers' Support Service | Telephone and zoom support for Carers including: Training | Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP | Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com |
| Foresight | Foresight pet care service - The minimum cost of the service is £5.00 per day depending on the size of the animal and the service required. – just want travel/food costs covered. There isn't a time limit on how long they can support pets | <ul style="list-style-type: none"> • Clients in residential/nursing home • Clients in hospital • Clients in community If any frontline staff identify someone with a pet who might need help looking after them, or service users who need pets temporary rehousing please fill out referral form and send to Lisa. | Operates 7 days per week, referrals can be sent through to lisa.bartlett@foresight-nelincs.org.uk alternatively can ring & leave message on 01472 269666. Lisa is the project lead for this and would be happy to answer any enquiries. Referral form - https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/06/Pet-Service-Referral-Form-002.docx |