

Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

This information sheet has been compiled by Sector Support North East Lincolnshire Partnership and will be updated when significant changes occur. You can always find the latest version here <https://www.sectorsupportnel.org.uk/covid-19-vcse-updates/>

If users of this information sheet become aware of incorrect or out of date information, please inform us by emailing amy@nbforum.org.uk, copying claire@nbforum.org.uk or call 07572 896859 or 07791 041459.

Notes:

1. If making a direct referral to one of the services listed, please ensure you have the CONSENT of the individual involved to share their data.
2. For food-related queries, please check whether the individual that needs help is able to pay for meal or food provision; free food services are generally restricted to those in receipt of means-tested benefits or in certain vulnerability categories

An individual can ring:

- Single Point of Access (SPA) for medical, health, befriending, bereavement, mental health or social care enquiries - 01472 256256, open 24/7.
- North East Lincolnshire Council – for information about council services, Covid response and recovery services, food services and welfare.
Call 01472 313131, open Mon – Fri, 8:30am – 5:00pm. Calls from vulnerable individuals will be signposted to the SPA 256256.

NELC Help with money - <https://www.nelincs.gov.uk/benefits/help-with-money/>

Food services – food parcels, hot meals, shopping, delivery and collection.

If an individual cannot undertake their own shopping alternative services can be found in the table below.

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Individuals who are Clinically Extremely Vulnerable are able to register for a priority supermarket slot **until 31st March 2021** via the National Shielding Service System website at www.gov.uk/coronavirus-shielding-support . Participating supermarkets will continue to offer the registered priority access slots until at least the 21st June 2021.

Households with internet access and who can afford to pay for their shopping, who are vulnerable or need to self-isolate, can still request a priority supermarket delivery slot by calling the Council team on 313131. These slots are currently available until 21st June 2021 for Tesco and Iceland. It is possible for slots to be allocated to family members who can shop on behalf of the individual.

Some supermarkets are also offering telephone orders for those who do not have access to the internet

- **Aldi**
 - Volunteer gift cards for set amounts <https://vouchers.aldi.co.uk/>
- **Asda**
 - Volunteer gift card re-loadable online <https://cards.asda.com/volunteer>
- **Co-op**
 - Volunteer shopping card bought over phone (08000 294 592)
- **Marks & Spencer**
 - Volunteer gift cards for set amounts <https://www.marksandspencer.com/we-re-all-in-this-together-volunteer-e-gift-card/p/gcp60282075>
- **Morrisons have several options:**
 - Regular gift cards, with the option of ordering a physical gift card to be sent to the volunteer's address <https://www.morrisons-corporate.com/media-centre/corporate-news/volunteer-buying-your-groceries-send-them-an-egift-or-gift-card/>
 - Morrisons Doorstep Delivery Service - A service that enables vulnerable and elderly residents to phone and order up to 47 essential food/product items - 0345 611 6111 (option 5)

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The order will take 24 hours to process and will be delivered by Morrisons staff.

You need to pay over the phone.

There is no delivery charge for this service for elderly and vulnerable customers.

Any order placed before 5pm Morrisons will aim to deliver the next day. In order to use this service, you must live within 10 miles of a Morrisons store.

<https://my.morrisons.com/doorstep-deliveries/> for more information.

- Everyday Boxes; <https://www.morrisons.com/food-boxes/boxes/food-boxes/everyday/all-boxes>
 - Call 0345 611 6111, option 4
 - Card payment on phone
 - Call before 3pm for next day delivery.
 - Regular delivery available within 10 mile radius of stores
 - All box prices include next day delivery.
- **Sainsbury's**
 - Volunteer gift cards for set amounts <https://sainsburysgiftcard.co.uk/>
 - **For vulnerable customers who have been offered a priority slot** and are unable to place their order online, Sainsbury's are offering a telephone ordering service. For customers who are vulnerable and registered with Sainsbury's via the Shielding Service call 0800 917 8557 to access this service. The general telephone order number for all other customers is 0800 328 1700
- **Tesco**
- Volunteer gift cards for set amounts <https://www.tescogiftcards.com/>

The NHS Volunteer Responders programme is available to support those who need it. Volunteers can collect and deliver shopping, medication and other essential supplies. Call 0808 196 3646 between 8am and 8pm, 7 days a week to self-refer or visit

www.nhsvolunteerresponders.org.uk for further information.

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Other food services:

Organisation name	Service type	Restrictions/areas	Contact
Age UK	Shopping delivery Cold and hot prepared meals – delivery service Paid for service	Shopping must be paid for by client. Service aimed at older people. Working in partnership with Friendship at Home and Lincolnshire Co-op. Fresh hot or cold meals delivered to your door 5 days per week Hot meal with pudding £5.50 Salad with pudding £5:00 Teatime sandwich, sausage roll and cake for a further £3.50	01472 344976 https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/03/Age-UK-Meal-Leaflet1.pdf
Fresh Start Meals	Hot Meals Delivery Service Paid for service	Fresh, hot meals delivered to your door All NEL and surrounding villages 7 days a week 2 course meal £7:00	Grimsby Specials Menu 04.01.21 Grimsby Menu 04.01.21 Ring – 01472 269666 Email- info@freshstart-meals.co.uk Website - www.freshstart-meals.co.uk
Care4All Meals on Wheels	Hot meals, sandwiches, salads and cakes delivered	Fresh, hot meals delivered to your door All NEL and surrounding villages	https://care4all.org.uk/services/meals/ Call 01472 322915

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	Paid for service	7 days a week (365 days per year and deliveries are guaranteed) 2 course hot meal £5.99 Cold options – various prices	
Rock Foundation	Food parcel for collection - free	From Grimsby sites at Holme Hill and Willows. Free food parcels but only for those in receipt of means-tested benefits and households with children who are in poverty – all checks carried out by Rock Foundation. Emergency food parcel may be available for those in isolation - only through referral from an agency	Holme Hill , Wellington Street DN32 7JX: Monday, Wednesday & Friday 1:00pm - 3:30pm Willow Community Church, Wingate Road DN37 9EL: Tuesdays & Thursdays 1:00pm - 3:30pm 01472 488026
Community Shop and Café at Centre 4	Community Shop -up to 70% discount on high-quality brand foods Paid for Café	Shop open - full time and temporary membership beyond the remits of our usual postcode restrictions and currently furloughed and or awaiting any means tested benefit They also offer a click and collect service 3 days a week – Tuesday, Thursday & Saturday (a delivery can be arranged for anyone who is shielding or isolating in South Ward)	You need to be a member to use the Community Shop for more information please call Mel on 07841048869. Store opening times: Monday-Friday, 8:30am till 4:15pm Saturday, 8:00am – 2:45pm Café: Noon – 2pm Address: 17a Wootton Road Grimsby

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	Paid for	Takeaway - lunch service	North East Lincolnshire DN33 1HE Tel: 01472 753688
Oasis Hub South Grimsby	Food parcels - free	Families living in South Ward or Oasis school families. Food parcels are free but are aimed at families on low incomes. Will be delivered – do not come to site Emergency food parcel may be available for those in isolation - only through referral from an agency	Michelle.Donner@oasiswintringham.org 07983298965 https://forms.office.com/Pages/ResponsePage.aspx?id=zz3XiXy17EC3-HVbUS2fe39HqgtoAgdOmn0iTrTdsZtURE9SOTVKUEpBVkhSMzdXMVUzSIBMRFNOQi4u Open: Tuesday & Friday

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CARE – Immingham	Food parcels - free	<p>Immingham and surrounding villages. Delivery only. This is for people in food poverty, not to deal with people that are isolating or cannot find adequate food in shops.</p>	<p>Mon, Wed and Fri 12.00pm till 3.30pm</p> <p>Referrals only via this form, can be completed over the phone by calling Elaine, 07419374197</p>  <p>CARE Food Larder Referral Form.docx</p>
We Are ONE	Hot meals/food provision Free	<p><u>Food Larder</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Thursday 11:00am - 2:00pm</p> <p>St Francis of Assisi Church, Sandringham Road, CLEETHORPES Wednesday & Friday 11:00am - 2:00pm (Moving to Old Clee Church Hall, Clee Crescent, GRIMSBY Monday & Thursday 12:00 - 2:00pm from the 10th May)</p> <p><u>Walk-Through Hot Food Kitchen</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Saturday 4:00pm - 6:00pm</p>	07542 962210

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		The above services are collection / takeaway ONLY	
Grimsby Food Kitchen	Hot meals Free	Those in genuine need of free hot meal provision. Takeaway/collection only	18 Cleethorpe Rd Grimsby DN31 3LB During Covid- 19 they have opened up on Thursday 9:30am – 11:30/12:00pm Sundays only at 11:30am - 1:30pm
Echo	Hot and cold food Free Takeaway food/hot drink Free	Free Food parcels can be ordered and delivered on the same dates. No referrals needed Free Takeaway food/hot drink	Call 01507 824342 or 07577 568740 to order food parcel. Under flyover Cleethorpes Road – Wednesday 12:30 - 1:30pm & Saturday 6:30 - 7:30pm (time may vary slightly)

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British Red Cross	Providing emergency shopping support	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for.	Tel:01472 871157 07713 385257 Open 7 days a week 10am-6pm
Veterans foodbank	Food bank	Restriction - For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required)	gary.fox@hotmail.co.uk https://www.facebook.com/Veterans-Foodbank-114885140263176
West Marsh Community Centre Food Larder (in partnership with We Are One Foundation)	Food larder	For North East Lincolnshire	01472 269230 Wednesday 11am - 2pm
Little Coates Community Larder (in partnership with We Are One Foundation)	Food larder	For North East Lincolnshire	Little Coates Community Centre, Longfield Rd, GRIMSBY Friday 11:00am – 2:00pm
ERA	Emergency Shopping	for residents of South Ward only who are self-isolating or vulnerable.	tracey.beecham@centre4.org.uk 07403 760096
Food Pantry	Food Parcels – FREE Hot drink drop in for the homeless – FREE	Focus on supporting the community of the St Peters Church area Monday – food parcel deliveries (must be pre ordered) Monday – 11am – 12pm Homeless Drop in for a hot drink and food parcel	Food parcel delivery must be booked in advance by: Using the form available on their Facebook page - https://www.facebook.com/St-Peters-Church-Hall-Cleethorpes

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		<p>Friday – 10:00am – 12 noon, drop in , food parcels available for collection</p> <p>Saturday – food parcel deliveries (must be pre ordered)</p>	<p>Or email – stpetersfoodbank6@gmail.com</p> <p>Address for drop in: St. Peter's Church Hall St. Peter's Avenue Cleethorpes DN35 8HP</p>
Feed the Community	Free Food Parcels	Whole of North East Lincolnshire	<p>Monday & Friday 11am – 2pm 07727 260285 Fusion Community Hub, Grimsby DN32 9SW https://m.facebook.com/feedthecommunitygy/</p>

Telephone support - for those isolating, vulnerable, older, lonely, families or specific groups

Organisation name	Service type	Restrictions	Contact
Friendship at Home	Telephone befriending, Befriending, social activities and 1-1 reengagement back into the community (dependent on current guidelines)	Service aimed at older people, may be asked to become a member (free to join)	01472 602500

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Shalom – St John and St Stephen Church	Telephone befriending	Surrounding area – East Marsh. People in need.	Contact Rev Kay Jones 07811747569
Humberston Village Council	Telephone befriending	Humberston residents only.	Contact Sue Bailey via https://en-gb.facebook.com/pg/HumberstonVillageCouncil/posts/ or 07976 853698
Climb4	Telephone support for vulnerable families and children's and offering Free Monthly activity packs to families, children and young people experiencing mental health challenges or risks	For vulnerable families and those self-isolating or with low level mental health problems. Can also offer activity packs for children in need.	info@climb-4-limited.co.uk 01472 236688 Ext 270 To order packs: https://www.surveymonkey.co.uk/r/XXBPJJ8
Your Place	Telephone befriending	Anyone in North East Lincolnshire, of any age who needs a listening ear.	07495 917270
Creative Start CIC – The Comeback	Peer support for those affected by addiction; mental health, isolation and/or in addiction recover	One-to-one telephone support – numbers on website Virtual meeting twice a week, Monday 1:30pm and Thursday 11:00am for anyone affected by addiction – free to join	Email hello@creativestart.org Web and self referrals - https://www.creativestartcic.org/ Call 07511 875 707 to find out more.

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Health& Wellbeing Collaborative	Befriending service through phone calls	Whole of NEL	Office Number: 01472 232266 / 01472 232265 / 01472 232267 / 01472 232261 New work numbers: Kerry – 07514 641292 Lisa – 07514641463 Charlotte – 07514 642087 Rachel G – 07514 641686
Park Ward Together	Welfare telephone checks	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
CARE	Befriending	Whole of North East Lincolnshire.	enquiries@carenelincs.co.uk 01472 232310 9am – 4pm Monday to Friday
Alzheimer's Society NEL	Telephone Side by Side Service	People with dementia	01472 359247
Oasis Hub South Grimsby	Social Isolation/well-being check (Phone Calls)	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965
British Red Cross	Welfare telephone calls to adults.	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other	Tel:01472 871157 07713385257 Open 7 days a week 10am-6pm

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		support. The shopping needs to be paid for.	
North East Lincolnshire Carelink	Social Isolation/well-being check (Phone Calls)	Whole of North East Lincolnshire.	01472 312312 admin@care-link.org.uk www.carelinknel.co.uk
Carers' Support Service	Telephone and zoom support for Carers including: Befriending	Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP	Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com

Social Isolation/well-being check

Organisation name	Service type	Restrictions	Contact
CARE	Social Isolation/well-being check	Whole of North East Lincolnshire.	01472 232310 enquiries@carenelincs.co.uk 9am – 4pm Monday to Friday
Lincs Inspire Home Library Service	Doorstep visits - wellbeing checks/social isolation visits and Library Service	Service is for housebound or people struggling to carry books. Also to carers of those self-isolating.	katrina.walster@lincsinspire.com 01472323651 Monday, Tuesday, Wednesday and Thursdays
Age UK	Social Isolation/well-being check, advice on	Elderly people - The whole of NEL	helen@ageuknelincs.org.uk 01472 344976

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	welfare benefits and debt - telephone only Coping with Change leaflet here		
Park Ward Together	Wellbeing checks/social isolation visits	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Oasis Hub South Grimsby	Doorstep visits - wellbeing checks/social isolation visits	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965
Longhurst	Social Isolation/well-being check	North East Lincolnshire	01472 256436

Advice – including welfare benefits, debt, housing, tenancy, mental health etc. – REFER TO COUNCIL SERVICES OR DWP if more appropriate

Organisation name	Service type	Restrictions	Contact
Citizens Advice NEL	Welfare Advice e.g. housing and benefits (debts and employment advice)	Whole of NEL	0344 411 1444
Friendship at Home	Providing information/advice for older people, dementia service and offer a wide range of different services	Service aimed at older people, may be asked to become a member (free to join) New referral's are welcomed	01472 602500 http://www.friendshipathome.org.uk/

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Centre4 Advice	Welfare Advice e.g. housing and benefits	See relevant times	Monday – Friday 9am – 5pm (Excluding Bank holidays) 01472 236675
CARE	Welfare Advice e.g. housing and benefits	New and existing clients, telephone support only, all drop-ins cancelled. Also emotional support on the telephone for those isolated and concerned.	01472 232310 enquiries@carenelincs.co.uk 9am – 4pm Monday to Friday
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Welfare support for veterans' & their families <ul style="list-style-type: none"> • Social Isolation • Loneliness • Financial Hardship • Debt • Benefits • Relationship Breakdown • Mental Wellbeing • Self-Care • Transition • Employment • Housing • Addiction • Bereavement 	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk Tel: 01472 278140 Referral Form here. NB: Office manned Mon, Wed & Fri, 0930-1230, so leave a message with your name, contact number, brief message (speak slowly & clearly) if we do not answer.

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Fishermen's Mission	Help with cost of white goods, brown goods (chairs/carpets/bed/mattress etc) for those on low income like Pension credit or UC, help with applying for Benefits including PIP and Attendance allowance, General Wellbeing, Home visits/Phone calls.	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Contact Suesan Brown 07803745610 suesanbrown@fishermensmission.org.uk
North East Lincolnshire Mind	Mental health support, Safe Space service Monday – Friday 5:30 – 11pm via Zoom. Also offering Peer Support and Ways to Wellbeing groups via Zoom. Click here for more information.	Whole of North East Lincolnshire	All enquiries directed to 01472 349991 or the information line free phone 0800 1380990 www.nelmind.org.uk https://navigocare.co.uk/what-we-do/services-z/safespace
Oasis Hub South Grimsby	Advice – including welfare benefits & debt, mental health support, young person and family support and activities	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965

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Longhurst	Offer advice – including welfare benefits, debt, housing, tenancy etc.	North East Lincolnshire	01472 256436
Alzheimer's Society NEL	Dementia Advise and support Service Carers Information Support Programme (CrISP)	People with dementia and carers	01472 359247
NSPCC Grimsby	Provides therapeutic services to help children move on from abuse, as well as supporting parents and families in caring for their children.	Children Services Support	01472 803500
Carers' Support Service	Telephone and zoom support for Carers including: Information and advice Benefit, debt and housing advice Counselling Carers groups Advocacy	Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP	Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com
Women's Aid NEL	Support and advice for victims and survivors of domestic abuse	The whole of NEL	denise@womensaidnel.org 01472 575757 www.womensaidnel.org/

Prescription Collection/delivery

Sector Support NEL, 27/04/2021 for information amy@nbforum.org.uk 07572 896859

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From the 1st April 2021 the advice to the clinically extremely vulnerable to shield has been paused; the free medicine delivery service will end after the 31st March 2021. It is still recommended that extra precautions are taken and current national restrictions are followed. If the individual is self-isolating, vulnerable or at risk they should ask friends or family to collect medicines for them. If friends and family are not able to collect the medicines, and the individual is unable to pay for delivery then the NHS Volunteer Responders Programme can be contacted for support on 0800 196 3646 (8am – 8pm). More information is available here: <https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders-portal/isolating> Other local services are listed below:

Organisation name	Service type	Restrictions	Contact
Park Ward Together	Delivery of medication from Pharmacies	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Age UK	Prescription & medication collection and delivery	Elderly People – The whole of NEL	helen@ageuknelincs.org.uk 01472 344976
British Red Cross	Prescription & medication collection and delivery	Those in need	Tel:01472 871157 07713385257 Open 7 days a week 10am-6pm
ERA	Prescription Support	For residents of South Ward only who are self-isolating or vulnerable.	tracey.beecham@centre4.org.uk 07403 760096


Bereavement support

Organisation name	Service type	Restrictions	Contact
St Andrews Hospice	Bereavement support via telephone, zoom, and social distance applicate to the rules	The Whole of NEL	NEL Bereavement Support service 01472 250623

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SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Bereavement support services	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk 01472 278140 Referral Form here.
CARE	Bereavement support services	Whole of NEL.	enquiries@carenelincs.co.uk 01472 232310 1pm – 4pm Monday to Friday
Cruse	Bereavement support	Email support through national helpline – see website helpline@cruse.org.uk Local telephone support	Grimsby Cleethorpes and Louth Helpline 07867 312658
North East Lincolnshire Mind	Bereavement support	Open to all ages - Bereavement is for those bereaved by suicide or possible suicide only.	0800 1380990 8am – 8pm  Together for those bereaved by suicide p
North East Lincolnshire Bereavement Support Service	Bereavement support	The Whole of NEL	01472 250623
Fishermen's Mission	Funerals undertaken as the Minister/Celebrant for seafaring families at no cost, end of life care/ministerial visits.	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Contact Suesan Brown 07803745610 suesanbrown@fishermensmission.org.uk

Employment Services

Sector Support NEL, 27/04/2021 for information amy@nbforum.org.uk 07572 896859

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Organisation name	Service type	Restrictions	Contact
CARE	Employment support services	Whole of NEL. 1pm – 4pm Monday to Friday	enquiries@carenelincs.co.uk 01472 232310
ERA	Employment support services	Whole of NEL. 8:30am-4:30pm Monday to Friday	tracey.beecham@centre4.org.uk 07403 760096
Oasis Hub South Grimsby	Employment support services	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965

Housing/Tenancy Support Services

Organisation name	Service type	Restrictions	Contact
Lincolnshire Housing Partnership	Housing and/or Tenancy support services	The whole of NEL Monday – Friday 9am - 5pm	info@lincolnshirehp.com 0345 604 1472
North East Lincolnshire Council (Housing - Property Conditions)	Housing and/or Tenancy support services - Issues regarding landlord repairs for example no heating / hot water, grants and loans for eligible owner occupiers, and enquires into insulation and energy efficiency grants.	The whole of NEL – There is a statutory homelessness out of hours service for those in crises.	Tel : 01472 324727 homeimprovementteam@nelincs.gov.uk

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	Reporting empty residential properties that are open to access.		
Women's Aid NEL	Support and housing for victims and survivors of domestic abuse	The whole of NEL	denise@womensaidnel.org 01472 575757 www.womensaidnel.org/
Grimsby & Cleethorpes Area Doorstep	Housing and/or Tenancy support services for young people	Restricted to young people and young families aged 16-25	info@mydoorstep.org.uk 01472 321444
CARE	Housing and/or Tenancy support services	Whole of NEL.	enquiries@carenelincs.co.uk 01472 232310 9am – 4pm Monday to Friday
Oasis Hub South Grimsby	Housing and/or Tenancy support services	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965
Longhurst	Housing and/or Tenancy support services	North East Lincolnshire	01472 256436
North East Lincolnshire Mind - Navigators Drop in Service	Homeless Housing and Mental health support 10:00 – 12:00 and 14:00-16:00 No appointment needed Just walk in at 73 Kent St, Grimsby DN32 7DH. free food and drinks. Advice – including	North East Lincolnshire	All enquiries directed to 07494501197 or the information line free phone 0800 1380990 www.nelmind.org.uk

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	welfare benefits & debt, mental health support and Housing.		
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Other Services

Organisation name	Service type	Restrictions	Contact
Park Ward Together	Dog Walking & Minor essential repairs	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Climb4	Mental Health Peer support activities - providing online peer support, befriending, online craft activities, Free Monthly children activity packs, volunteer peer mentor opportunities, holiday club for vulnerable children and key workers, baby toddler group	Whole of North East Lincolnshire	info@climb-4-limited.co.uk 01472 236688 Ext 270
Alzheimer's Society NEL	Memory Café's Singing for The Brain	People with dementia and carers	01472 359247
Fresh Start Meals	Garden Service Handyman Service	New services in spring - Whole of North East Lincolnshire	01472 269666

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			https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/01/Newsletter-Garden.docx
Anglian Water Services Limited	Priority Services Register provides access to free practical support. People can stay on it as long as they like and should register if they require support in the short term or long term. Offer a wide range of support, from reading your meter for you, sending out bills in other formats, interpretation services (BSL and language line), deliver bottled water if there is a problem with your water supply, protection against bogus callers, knock and wait and more.	Priority Services Register can help many people living in vulnerable situations including older adults, people with restricted mobility or disability, people with mental health issues, long-term illness or terminal illness, deaf, or have a sight, hearing, or speech impairment, life changes, people using vital medical equipment, people caring for a loved one, an expecting mother or having a baby under 12 months, people that are self-isolating, etc.	<p>Bespoke webpage link to the online form for registrations Registration form here</p> <p>Bespoke webpage link to more PSR information anglianwater.co.uk/priority</p> <p>The contact number for our Priority Services Register is 0800 232 1951</p>

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Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

North East Lincolnshire Carelink	Install and monitor telecare equipment – paid for service.	Whole of North East Lincolnshire Monitor 24/7	01472 312312 admin@care-link.org.uk www.carelinknel.co.uk
Carers' Support Service	Telephone and zoom support for Carers including: Training	Cared for person must live in North East Lincolnshire or be registered with a North East Lincolnshire GP	Contact: Tel: 01472 242277 Email: info.nel@carerssupportcentre.com Website: www.carerssupportcentre.com