

# Sector Support

North East Lincolnshire  
Partnership

## Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

This information sheet has been compiled by Sector Support North East Lincolnshire Partnership and will be updated when significant changes occur. You can always find the latest version here <https://www.sectorsupportnel.org.uk/covid-19-vcse-updates/>

If users of this information sheet become aware of incorrect or out of date information, please inform us by emailing [amy@nbforum.org.uk](mailto:amy@nbforum.org.uk), copying [claire@nbforum.org.uk](mailto:claire@nbforum.org.uk) or call 07572 896859 or 07791 041459.

### Notes:

1. If making a direct referral to one of the services listed, please ensure you have the CONSENT of the individual involved to share their data.
2. For food-related queries, please check whether the individual that needs help is able to pay for meal or food provision; free food services are generally restricted to those in receipt of means-tested benefits or in certain vulnerability categories

### An individual can ring:

- Single Point of Access (SPA) for medical, health, befriending, bereavement, mental health or social care enquiries - 01472 256256, open 24/7.
- North East Lincolnshire Council – for information about council services, Covid response and recovery services, food services and welfare.  
Call 01472 313131, open Mon – Fri, 8:30am – 5:00pm. Calls from vulnerable individuals will be signposted to the SPA 256256.

NELC Help with money - <https://www.nelincs.gov.uk/benefits/help-with-money/>

### Food services – food parcels, hot meals, shopping, delivery and collection.

National Food Parcels for the Clinically Extremely Vulnerable (CEV) stopped on the 31st July 2020 and will not be reinstated at this time. If an individual cannot undertake their own shopping alternative services can be found in the table below.

Sector Support NEL, 13/01/2021 for information [amy@nbforum.org.uk](mailto:amy@nbforum.org.uk) 07572 896859

## **Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire**

**Households with internet access and who can afford to pay for their shopping, but who are vulnerable or need to self-isolate**, can request a priority supermarket delivery slot by calling the Council team on 313131. It is possible for slots to be allocated to family members who can shop on behalf of the vulnerable person.

Some supermarkets are also offering telephone orders for those who do not have access to the internet:

- **Aldi**
  - Volunteer gift cards for set amounts <https://vouchers.aldi.co.uk/>
- **Asda**
  - Volunteer gift card re-loadable online <https://cards.asda.com/volunteer>
  - Asda currently offering a fruit and veg box available £18 - <https://foodboxes.asda.com/> Nationwide with the exception of Highlands, Scottish Islands & Northern Ireland
- **Co-op**
  - Volunteer shopping card bought over phone (08000 294 592)
- **Marks & Spencer**
  - Volunteer gift cards for set amounts <https://www.marksandspencer.com/we-re-all-in-this-together-volunteer-e-gift-card/p/gcp60282075>
- **Morrisons have several options:**
  - Regular gift cards, with the option of ordering a physical gift card to be sent to the volunteer's address <https://www.morrisons-corporate.com/media-centre/corporate-news/volunteer-buying-your-groceries-send-them-an-egift-or-gift-card/>
  - Morrisons Doorstep Delivery Service - A service that enables vulnerable and elderly residents to phone and order up to 47 essential food/product items.  
The order will take 24 hours to process and will be delivered by Morrisons staff.  
Contactless payment is made on delivery.  
There is no delivery charge for this service.

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Call 0345 611 6111 and select option 5 to place your order.

Any order placed before 5pm Morrisons will aim to deliver the next day. In order to use this service, you must live within 10 miles of a Morrisons store

<https://my.morrisons.com/doorstepdeliveries/> for more information.

- Everyday Boxes; <https://www.morrisons.com/food-boxes/boxes/everyday-boxes/all-boxes>

Call 0345 611 6111, option 4

Delivered by DPD

Card payment on phone

Call before 3pm for next day delivery.

Online – [www.morrisons.com](http://www.morrisons.com) or via Deliveroo Food box delivery service is country-wide

Regular delivery available within 10 mile radius of stores

All box prices include next day delivery.

- **Sainsbury's**

- Volunteer gift cards for set amounts <https://sainsburysgiftcard.co.uk/>

- **For vulnerable customers who have been offered a priority slot** and are unable to place their order online, Sainsbury's are offering a telephone ordering service. For customers who are vulnerable and registered with Sainsbury's via the Shielding Service call 0800 917 8557 to access this service. The general telephone order number for all other customers is 0800 328 1700

- **Tesco**

- Volunteer gift cards for set amounts <https://www.tescogiftcards.com/>

**NHS Volunteer Responders scheme** – <https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders>, telephone 0808 196 3646 can arrange to undertake a shopping pick up.

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**Other food services:**

Organisation name	Service type	Restrictions/areas	Contact
Age UK	Shopping delivery  Cold and hot prepared meals – delivery service <b>Paid for service</b>	<b>Shopping must be paid for by client.</b> Service aimed at older people. Working in partnership with Friendship at Home and Lincolnshire Co-op.  Fresh hot or cold meals delivered to your door 5 days per week Hot meal with pudding £5.50 Salad with pudding £5:00 Teatime sandwich, sausage roll and cake for a further £3.50	01472 344976   HOT MEAL DELIVERY FLYER (1).d
Fresh Start Meals	Hot Meals Delivery Service  <b>Paid for service</b>	Fresh, hot meals delivered to your door All NEL and surrounding villages 7 days a week 2 course meal £7:00	<a href="#">Grimsby Specials Menu 04.01.21</a>  <a href="#">Grimsby Menu 04.01.21</a>  Ring – 01472 269666 Email- <a href="mailto:enquiries@freshstartmeals.co.uk">enquiries@freshstartmeals.co.uk</a> Website - <a href="http://www.freshstart-meals.co.uk">www.freshstart-meals.co.uk</a>
Care4All	Hot meals, sandwiches, salads and cakes delivered <b>Paid for service</b>	Fresh, hot meals delivered to your door All NEL and surrounding villages 7 days a week 2 course hot meal £5.99 Cold options – various prices	<a href="https://care4all.org.uk/services/meals/">https://care4all.org.uk/services/meals/</a>  Call 01472 322915 or 01472 322426

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Rock Foundation	Food parcel for collection - <b>free</b>	<p>From Grimsby sites at Holme Hill and Willows.</p> <p>Free food parcels but only for those in receipt of means-tested benefits and households with children who are in poverty – all checks carried out by Rock Foundation. Emergency food parcel may be available for those in isolation - only through referral from an agency</p>	<p><b>Holme Hill , Wellington Street DN32 7JX:</b> Monday, Wednesday &amp; Friday 1:00pm - 3:30pm <b>Willow Community Church, Wingate Road DN37 9EL:</b> Tuesdays &amp; Thursdays 1:00pm - 3:30pm</p> <p>01472 488026</p>
Community Shop and Café at Centre 4	<p>Community Shop -up to 70% discount on high-quality brand foods <b>Paid for</b></p> <p>Café <b>Paid for</b></p>	<p>Shop open - full time and temporary membership beyond the remits of our usual postcode restrictions and currently furloughed and or awaiting any means tested benefit</p> <p>They also offer a click and collect service 3 days a week – Tuesday, Thursday &amp; Saturday (a delivery can be arranged for anyone who is shielding or isolating in South Ward)</p> <p>Takeaway - lunch service</p>	<p>Regarding membership, please see link: <a href="https://www.companysgroup.co.uk/apply-for-membership/community-shop">https://www.companysgroup.co.uk/apply-for-membership/community-shop</a> allowing individuals to apply; please disseminate this to any families or individuals who are struggling due to the hardships felt through COVID-19.</p> <p>Store opening times: Monday-Friday, 8:30am till 4:15pm Saturday, 8:00am – 2:45pm Café: Noon – 2pm</p> <p>Address: 17a Wootton Road Grimsby</p>

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			North East Lincolnshire DN33 1HE Tel: 01472 753688  Also available virtual development programmes covering confidence, finance management, employability & skills training and mental health education
Oasis Hub South Grimsby	Food parcels - <b>free</b>	Families living in South Ward or Oasis school families. Food parcels are free but are aimed at families on low incomes. Will be delivered – <b>do not come to site</b>  Emergency food parcel may be available for those in isolation - only through referral from an agency	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965 <a href="https://forms.office.com/Pages/ResponsePage.aspx?id=zz3XjXy17EC3-HVbUS2fe39HqqtOaqdOmn0iTrTdsZtURE9SOTVKUEpBVkhSMzdXMVUzSIBMRFNOQi4u">https://forms.office.com/Pages/ResponsePage.aspx?id=zz3XjXy17EC3-HVbUS2fe39HqqtOaqdOmn0iTrTdsZtURE9SOTVKUEpBVkhSMzdXMVUzSIBMRFNOQi4u</a>  <b>Open:</b> Tuesday & Friday

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CARE – Immingham	Food parcels - free	<b>Immingham and surrounding villages.</b> Delivery only. This is for <b>people in food poverty</b> , not to deal with people that are isolating or cannot find adequate food in shops.	Mon, Wed and Fri 12.00pm till 3.30pm  Referrals only via this form, can be completed over the phone by calling Elaine, 07419374197   CARE Food Larder Referral Form.docx
We Are ONE	Hot meals/food provision <b>Free</b>	<u>Food Larder</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Thursday 11:00am - 2:00pm  St Francis of Assisi Church, Sandringham Road, CLEETHORPES Wednesday & Friday 11:00am - 2:00pm  <u>Walk-Through Hot Food Kitchen</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Saturday 4:00pm - 6:00pm  <b>The above services are collection / takeaway ONLY</b>	07542 962210

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Grimsby Food Kitchen	Hot meals <b>Free</b>	Those in genuine need of free hot meal provision. Takeaway/collection only	18 Cleethorpes Rd Grimsby DN31 3LB  <b>During Covid- 19 they have opened up on Thursday 9:30am – 11:30/12:00pm</b>  <b>Sundays only at 11:30am - 1:30pm</b>
Echo	Hot and cold food <b>Free</b>  Takeaway food/hot drink <b>Free</b>	Free Food parcels can be ordered and delivered on the same dates. No referrals needed  Free Takeaway food/hot drink	Call 01507 824342 or 07577 568740 to order food parcel.  Under flyover Cleethorpes Road – <b>Wednesday 12:00 - 1:30pm &amp; Saturday 6:00 - 7:30pm (time may vary slightly)</b>
British Red Cross	Providing emergency shopping support	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for.	Tel:01472 871157 07713 385257 Open 7 days a week 10am-6pm
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Food bank	<b>Restriction</b> - For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required)	<a href="mailto:gary.fox@hotmail.co.uk">gary.fox@hotmail.co.uk</a>  <a href="#">Referral Form here.</a>  <a href="https://www.facebook.com/Veterans-Foodbank-114885140263176">https://www.facebook.com/Veterans-Foodbank-114885140263176</a>  <b>Monday, Wednesday and Friday 9:30am – 12:30pm</b>



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West Marsh Community Centre Food Larder	Food larder	<b>Only</b> for West Marsh residence	01472 269230 Thursday 11am - 2pm
ERA	Emergency Shopping	for residents of South Ward only who are self-isolating or vulnerable.	<a href="mailto:tracey.beecham@centre4.org.uk">tracey.beecham@centre4.org.uk</a> 07403 760096

### Telephone support - for those isolating, vulnerable, older, lonely, families or specific groups

Organisation name	Service type	Restrictions	Contact
Friendship at Home	Telephone befriending	Service aimed at older people, may be asked to become a member (free to join)	01472 602500
Shalom – St John and St Stephen Church	Telephone befriending	Surrounding area – East Marsh. People in need.	Contact Rev Kay Jones 07811747569
Humberston Village Council	Telephone befriending	Humberston residents only.	Contact Sue Bailey via <a href="https://en-gb.facebook.com/pg/HumberstonVillageCouncil/posts/">https://en-gb.facebook.com/pg/HumberstonVillageCouncil/posts/</a> or 07976 853698
NEL Neighbourhood Watch	Telephone befriending	East Marsh, Croft Baker and Sidney Sussex residents only.	Contact Glyn Atkinson 07540 052494
Climb4	Telephone support for vulnerable families and children's and offering Free Monthly activity packs to families,	For vulnerable families and those self-isolating or with low level mental health problems.  Can also offer activity packs for children in need.	info@climb-4-limited.co.uk 01472 236688 Ext 270  To order packs: <a href="https://www.surveymonkey.co.uk/r/XXBPJJ8">https://www.surveymonkey.co.uk/r/XXBPJJ8</a>

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	children and young people experiencing mental health challenges or risks		
Your Place	Telephone befriending	Anyone in North East Lincolnshire, of any age who needs a listening ear.	07495 917270
Creative Start CIC – The Comeback	Peer support for those affected by addiction; mental health, isolation and/or in addiction recover	One-to-one telephone support – numbers on website  Virtual meeting daily at 12:30 midday for anyone affected by addiction – free to join	Email <a href="mailto:hello@creativestart.org">hello@creativestart.org</a> Web- <a href="https://www.creativestartcic.org/">https://www.creativestartcic.org/</a> Call <b>07511 875 707</b> to find out more.
Health& Wellbeing Collaborative	Befriending service through phone calls	Whole of NEL	07730014856 or 07825316901 or 07770657737
Park Ward Together	Welfare telephone checks	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 <a href="mailto:bgeer@nhs.net">bgeer@nhs.net</a>
CARE	Befriending	Whole of North East Lincolnshire.	<a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 01472 232310 9am – 4pm Monday to Friday
Alzheimer's Society NEL	Telephone Side by Side Service	People with dementia and carers	01472 359247
Oasis Hub South Grimsby	Social Isolation/well-being	South Ward only	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965

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	check (Phone Calls)		
British Red Cross	Welfare telephone calls to adults.	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for.	Tel:01472 871157 07713385257 Open 7 days a week 10am-6pm

**Social Isolation/well-being check**

Organisation name	Service type	Restrictions	Contact
CARE	Social Isolation/well-being check	Whole of North East Lincolnshire.	01472 232310 <a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 9am – 4pm Monday to Friday
Lincs Inspire Home Library Service	Doorstep visits - wellbeing checks/social isolation visits and Library Service	Service is for housebound or people struggling to carry books. Also to carers of those self-isolating.	<a href="mailto:katrina.walster@lincsinspire.com">katrina.walster@lincsinspire.com</a> 01472323651  Monday, Tuesday, Wednesday and Thursdays
Age UK	Social Isolation/well-being check, advice on welfare benefits and debt - telephone only	Elderly people - The whole of NEL	<a href="mailto:helen@ageuknelincs.org.uk">helen@ageuknelincs.org.uk</a> 01472 344976
Park Ward Together	Wellbeing checks/social isolation visits	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 <a href="mailto:bgeer@nhs.net">bgeer@nhs.net</a>

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Oasis Hub South Grimsby	Doorstep visits - wellbeing checks/social isolation visits	South Ward only	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965
Longhurst	Social Isolation/well-being check	North East Lincolnshire	01472 256436

**Advice – including welfare benefits, debt, housing, tenancy, mental health etc. – REFER TO COUNCIL SERVICES OR DWP if more appropriate**

Organisation name	Service type	Restrictions	Contact
Citizens Advice NEL	Welfare Advice e.g. housing and benefits (debts and employment advice)	Whole of NEL	0344 411 1444
Centre 4	Welfare Advice e.g. housing and benefits	See relevant times	01472 236675
CARE	Welfare Advice e.g. housing and benefits	New and existing clients, telephone support only, all drop-ins cancelled. Also emotional support on the telephone for those isolated and concerned.	01472 232310 <a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 9am – 4pm Monday to Friday
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Welfare support for veterans' & their families	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	<a href="mailto:mark.trainor@lincolnshire.ssafa.org.uk">mark.trainor@lincolnshire.ssafa.org.uk</a> Tel: 01472 278140  <a href="#">Referral Form here.</a>

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			Monday, Wednesday and Friday 9:30am – 12:30pm
Fishermen's Mission	“general living Funds” for those who are applying for UC or other benefits, applications for help for white goods, brown goods (chairs/carpets/bed/mattress etc)	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Contact Suesan Brown 07803745610 <a href="mailto:grimsbycentre@fishermensmission.org.uk">grimsbycentre@fishermensmission.org.uk</a>
North East Lincolnshire Mind	Mental health support, Safe Space service 5:30 – 11pm via Zoom. Also offering Peer Support and Ways to Wellbeing groups via Zoom. <a href="#">Click here for more information.</a>	Whole of North East Lincolnshire	All enquiries directed to 01472 349991 or the information line free phone 0800 1380990  <a href="http://www.nelmind.org.uk">www.nelmind.org.uk</a>  <a href="https://navigocare.co.uk/what-we-do/services-z/safespace">https://navigocare.co.uk/what-we-do/services-z/safespace</a>
Oasis Hub South Grimsby	Advice – including welfare benefits & debt, mental health support, young person and family support and activities	South Ward only	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965
Longhurst	Offer advice – including welfare benefits, debt, housing, tenancy etc.	North East Lincolnshire	01472 256436

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Alzheimer's Society NEL	Dementia Advise and support Service Carers Information Support Programme (CrISP)	People with dementia and carers	01472 359247
NSPCC Grimsby	Provides therapeutic services to help children move on from abuse, as well as supporting parents and families in caring for their children.	Children Services Support	01472 803500

### Prescription Collection/delivery

Following the Government's announcement on the 4th January 2021 of the commencement of a new national lockdown in England, clinically extremely vulnerable (CEV) patients anywhere in England have been advised to recommence shielding; this includes avoiding visiting pharmacies in person. In the first instance, the individual should ask if any friends, family or volunteers can collect medicines for them. If friends and family are not able to collect the medicines, and the individual and/or the pharmacy are unable to arrange for a volunteer, then they will be eligible for free medicines delivery. Please contact the pharmacy to inform them that they are clinically extremely vulnerable and need medicines delivered, and they will arrange this free of charge. If an individual cannot undertake their own medication collection due to other circumstances, alternative services can be found in the table below.

Organisation name	Service type	Restrictions	Contact
Park Ward Together	Delivery of medication from Pharmacies	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 <a href="mailto:bgeer@nhs.net">bgeer@nhs.net</a>
Age UK	Prescription & medication collection and delivery	Elderly People – The whole of NEL	<a href="mailto:helen@ageuknelincs.org.uk">helen@ageuknelincs.org.uk</a> 01472 344976

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British Red Cross	Prescription & medication collection and delivery	Those in need	Tel:01472 871157 07713385257 Open 7 days a week 10am-6pm
ERA	Prescription Support	For residents of South Ward only who are self-isolating or vulnerable.	<a href="mailto:tracey.beecham@centre4.org.uk">tracey.beecham@centre4.org.uk</a> 07403 760096


### Bereavement support

Organisation name	Service type	Restrictions	Contact
St Andrews Hospice	Bereavement support via telephone, zoom, and social distance applicate to the rules	The Whole of NEL	NEL Bereavement Support service 01472 250623
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Bereavement support services	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	<a href="mailto:mark.trainor@lincolnshire.ssafa.org.uk">mark.trainor@lincolnshire.ssafa.org.uk</a>  01472 278140 Monday, Wednesday and Friday 9:30am – 12:30pm
CARE	Bereavement support services	Whole of NEL.	<a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 01472 232310 1pm – 4pm Monday to Friday
Cruse	Bereavement support	Email support through national helpline – see website <a href="mailto:helpline@cruse.org.uk">helpline@cruse.org.uk</a>  Local telephone support	Grimsby Cleethorpes and Louth Helpline 07867 312658

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North East Lincolnshire Mind	Bereavement support	Bereavement is for those bereaved by suicide or possible suicide only	0800 1380990 8am – 8pm  Together for those bereaved by suicide p
North East Lincolnshire Bereavement Support Service	Bereavement support	The Whole of NEL	01472 250623
Fishermen's Mission	Are taking funerals as the Minister for seafaring families at no cost, end of life care/ministerial visits.	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Contact Suesan Brown 07803745610 <a href="mailto:grimsbycentre@fishermensmission.org.uk">grimsbycentre@fishermensmission.org.uk</a>

## Employment Services

Organisation name	Service type	Restrictions	Contact
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Employment Support Service	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	<a href="mailto:mark.trainor@lincolnshire.ssafa.org.uk">mark.trainor@lincolnshire.ssafa.org.uk</a>  01472 278140  Monday, Wednesday and Friday 9:30am – 12:30pm
CARE	Employment support services	Whole of NEL. 1pm – 4pm Monday to Friday	<a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 01472 232310
ERA	Employment support services	Whole of NEL. 8:30am-4:30pm Monday to Friday	<a href="mailto:tracey.beecham@centre4.org.uk">tracey.beecham@centre4.org.uk</a> 07403 760096



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Oasis Hub South Grimsby	Employment support services	South Ward only	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965
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## Housing/Tenancy Support Services

Organisation name	Service type	Restrictions	Contact
Lincolnshire Housing Partnership	Housing and/or Tenancy support services	The whole of NEL Monday – Friday 9am - 5pm	<a href="mailto:info@lincolnshirehp.com">info@lincolnshirehp.com</a> 0345 604 1472
North East Lincolnshire Council (Housing - Property Conditions)	Housing and/or Tenancy support services - Issues regarding landlord repairs for example no heating / hot water, grants and loans for eligible owner occupiers, and enquires into insulation and energy efficiency grants. Reporting empty residential properties that are open to access.	The whole of NEL – There is a statutory homelessness out of hours service for those in crises.	Tel : 01472 324727 <a href="mailto:homeimprovementteam@nelincs.gov.uk">homeimprovementteam@nelincs.gov.uk</a>
Women's Aid NEL	Support and housing for victims and survivors of domestic abuse	The whole of NEL	<a href="mailto:denise@womensaidnel.org">denise@womensaidnel.org</a> 01472 575757

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Grimsby & Cleethorpes Area Doorstep	Housing and/or Tenancy support services for young people	Restricted to young people and young families aged 16-25	<a href="mailto:info@mydoorstep.org.uk">info@mydoorstep.org.uk</a> 01472 321444
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Housing and/or Tenancy support services	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	<a href="mailto:mark.trainor@lincolnshire.ssafa.org.uk">mark.trainor@lincolnshire.ssafa.org.uk</a> Tel: 01472 278140  Monday, Wednesday and Friday 9:30am – 12:30pm
CARE	Housing and/or Tenancy support services	Whole of NEL.	<a href="mailto:enquiries@carenelincs.co.uk">enquiries@carenelincs.co.uk</a> 01472 232310 9am – 4pm Monday to Friday
Oasis Hub South Grimsby	Housing and/or Tenancy support services	South Ward only	<a href="mailto:Michelle.Donner@oasiswintringham.org">Michelle.Donner@oasiswintringham.org</a> 07983298965
Longhurst	Housing and/or Tenancy support services	North East Lincolnshire	01472 256436

### Other Services

Organisation name	Service type	Restrictions	Contact
Park Ward Together	Dog Walking & Minor essential repairs	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 <a href="mailto:bgeer@nhs.net">bgeer@nhs.net</a>
Climb4	Mental Health Peer support activities - providing online peer support, befriending, online craft activities,	Whole of North East Lincolnshire	<a href="mailto:info@climb-4-limited.co.uk">info@climb-4-limited.co.uk</a> 01472 236688 Ext 270

# Sector Support

North East Lincolnshire  
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## Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

	Free Monthly children activity packs, volunteer peer mentor opportunities, holiday club for vulnerable children and key workers, baby toddler group		
Alzheimer's Society NEL	Memory Café's Singing for The Brain	People with dementia and carers	01472 359247
Fresh Start Meals	Garden Service Handyman Service	New services in spring - Whole of North East Lincolnshire	01472 269666 <a href="https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/01/Newsletter-Garden.docx">https://www.sectorsupportnel.org.uk/wp-content/uploads/2021/01/Newsletter-Garden.docx</a>
Anglian Water Services Limited	Priority Services Register provides access to free practical support. People can stay on it as long as they like and should register if they require support in the short term or long term. Offer a wide range of support, from reading your meter for you, sending out bills in other formats,	Priority Services Register can help many people living in vulnerable situations including older adults, people with restricted mobility or disability, people with mental health issues, long-term illness or terminal illness, deaf, or have a sight, hearing, or speech impairment, life changes, people using vital medical equipment, people caring for a loved one, an expecting mother or having a baby under 12 months, people that are self-isolating, etc.	Bespoke webpage link to the online form for registrations <a href="#">Registration</a> form here  Bespoke webpage link to more PSR information <a href="http://anglianwater.co.uk/priority">anglianwater.co.uk/priority</a>  The contact number for our Priority Services Register is 0800 232 1951

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## Voluntary and Community Sector Services – Covid-19 Response and Recovery Services, North East Lincolnshire

	interpretation services (BSL and language line), deliver bottled water if there is a problem with your water supply, protection against bogus callers, knock and wait and more.		
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