

Sector Support

North East Lincolnshire
Partnership



Voluntary and Community Sector Services, North East Lincolnshire. Christmas Community Signposting Factsheet Period: 21st December 2020 – 4th January 2021

This information sheet has been compiled by Sector Support North East Lincolnshire Partnership (SSNEL). You can always find the latest version here <https://www.sectorsupportnel.org.uk/covid-19-vcse-updates/>
If users of this information sheet become aware of incorrect information, please inform us by emailing amy@nbforum.org.uk, copying claire@nbforum.org.uk or call 07572 896859 or 07791 041459.

SSNEL will be closed from Thursday 24th December 2020 and re-open on Monday 4th January 2021.

Referrals and queries:

1. If making a direct referral to one of the services listed, please ensure you have the CONSENT of the individual involved to share their data.
2. For food-related queries, please check whether the individual that needs help is able to pay for meal or food provision; free food services are generally restricted to those in receipt of means-tested benefits or in certain vulnerability categories

An individual can ring:

- Single Point of Access (SPA) for medical, health, befriending, bereavement, mental health or social care enquiries - 01472 256256. **SPA is open 24/7 over the Christmas period.**

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- North East Lincolnshire Council – for information about council services, Covid response and recovery services, food services and welfare. Call 01472 313131.
Closed 24th December – 28th December, call the SPA on 01472 256256 for urgent support needs.
Open 29th, 30th December 2020, 8:30am to 5:00pm and 31st December 2020, 8:30am – 3:00pm.
Normal service resumes Monday 4th January 2021, 8:30am to 5:00pm.
Calls from vulnerable individuals will always be signposted to the SPA 256256.

Food services – food parcels, hot meals, shopping, delivery and collection

National Food Parcels for the clinically extremely vulnerable (shielding) stopped on the 31st July. If an individual cannot undertake their own shopping alternative services can be found in the table below.

Households with internet access and who can afford to pay for their shopping, but who are vulnerable or need to self-isolate, can request a priority supermarket delivery slot by calling the Council team on 313131. It is possible for slots to be allocated to family members who can shop on behalf of the vulnerable person. NOTE – supermarkets have advised that all delivery slots have been taken for Christmas delivery.

[Supermarket opening hours can be found here](#)

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Some supermarkets are also offering telephone orders for those who do not have access to the internet:

- **Aldi**
 - Volunteer gift cards for set amounts <https://vouchers.aldi.co.uk/>
- **Asda**
 - Volunteer gift card re-loadable online <https://cards.asda.com/volunteer>
 - Asda fruit and veg box delivery - <https://foodboxes.asda.com/>
- **Co-op**
 - Volunteer shopping card bought over phone (08000 294 592)
- **Marks & Spencer**
 - Volunteer gift cards <https://www.marksandspencer.com/we-re-all-in-this-together-volunteer-e-gift-card/p/gcp60282075>
- **Morrisons have several options:**
 - Regular gift cards, can be sent to the volunteer's address <https://www.morrisons-corporate.com/media-centre/corporate-news/volunteer-buying-your-groceries-send-them-an-egift-or-gift-card/>
 - Morrison's Doorstep Delivery Service - A service for vulnerable, elderly and isolating residents to phone and order up to 47 essential food/product items. The order will take 24 hours to process and will be delivered by Morrisons staff. Contactless payment is made on delivery. There is no delivery charge for this service. Call 0345 611 6111 and select option 5 to place your order.

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Orders placed before 5pm Morrisons will aim to deliver the next day. In order to use this service, you must live within 10 miles of a Morrisons store. <https://my.morrisons.com/doorstep-deliveries/> for more information.

- Everyday Boxes; <https://www.morrisons.com/food-boxes/boxes/everyday-boxes/all-boxes> Call 0345 611 6111, option 4. Delivered by DPD. Card payment on phone. Call before 3pm for next day delivery. Online – www.morrisons.com or via Deliveroo Food box delivery service is country-wide. Regular delivery available within 10 mile radius of stores. All box prices include next day delivery.
- **Sainsbury's**
 - Volunteer shopping cards <https://sainsburysgiftcard.co.uk/>
 - **For vulnerable customers who have been offered a priority slot and are unable to place their order online** - telephone ordering service, for customers who are vulnerable and registered with Sainsbury's via the Shielding Service. Call 0800 917 8557 to access this service. The general telephone order number for all other customers is 0800 328 1700.
- **Tesco**
 - Volunteer gift cards for set amounts <https://www.tescogiftcards.com/>

NHS Volunteer Responders scheme – can arrange to undertake a shopping pick up – normally within 72hours.

<https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders>, telephone 0808 196 3646

Other food services:

Sector Support NEL, 18/12/2020 for information amy@nbforum.org.uk 07572 896859

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Organisation name	Service type	Restrictions/areas	Contact /Opening
Age UK	Shopping delivery Cold and hot prepared meals – delivery service. Frozen Christmas Dinner delivery Paid for service	Shopping must be paid for by client. Service aimed at older people. Working in partnership with Friendship at Home and Lincolnshire Co-op. Fresh hot or cold meals delivered to your door 5 days per week Hot meal with pudding £5.50 Salad with pudding £5:00 Teatime sandwich, sausage roll and cake for a further £3.50 Frozen Christmas Dinner £9.00	01472 344976 Closed: 23 rd December - 4 th January 2021 Last date to order frozen Christmas dinner is Thursday 17 th December to be delivered Friday 18 th December. Meals for the 21 st & 22 nd Dec to be ordered by the 18 th Dec
Fresh Start Meals	Hot Meals Delivery Service Paid for service	Fresh, hot meals delivered to your door All NEL and surrounding villages 2 course meal £7:00	Open 7 days a week during Christmas – orders must be received with 24 hours' notice.

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			<p>Ordering deadline for Christmas Day is now closed.</p> <p>https://www.sectorsupportnel.org.uk/wp-content/uploads/2020/11/fresh-start-meals-Menu-starts-09.11.-2020-.pdf</p> <p>Ring – 01472 269666 / 07707 771077 Email - enquiries@freshstartmeals.co.uk Website - www.freshstart-meals.co.uk</p>
Care4All	Hot meals delivered Paid for service	Fresh, hot meals delivered to your door All NEL and surrounding villages 7 days a week 2 course meal £5.99 Must ring before 9.30am for same day delivery	<p>https://care4all.org.uk/services/meals/</p> <p>Office Hours: 23rd Dec - 9.00am -5.00pm 24th Dec - 8.30am - 3.00pm 25th December 7:30am – 9.00am for Christmas dinner (please try to book in advance if possible)</p>

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			29 th & 30 th Dec - 8.30am - 4.00pm 31 st Dec - 9.00pm - 3.00pm Contact: Weekends over Christmas period 8.30am-10.30pm on 01472 266997 only. Meal delivery 11.00am-2.00pm every day Call 01472 322915 or 01472 322426
Rock Foundation	Food parcel for collection - free	From Grimsby sites at Holme Hill and Willows. Free food parcels but only for those in receipt of means-tested benefits and households with children who are in poverty – all checks carried out by Rock Foundation.	Holme Hill, Wellington Street DN32 7JX, opening: Monday 21 st December Thursday 24 th December 1:00pm – 3:30pm

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		Emergency food parcel may be available for those in isolation - only through referral from an agency.	Willow Community Church, Wingate Road, Willows, DN37 9EL, opening: Tuesday 21 st December 1:00pm - 3.30pm Will reopen as usual on 4 th January 2021 Tel: 01472 488026
Community Shop and Café at Centre 4	Community Shop -up to 70% discount on high-quality brand foods Paid for	Full time and temporary membership required. Available beyond the remits of our usual postcode restrictions for those currently furloughed and or awaiting any means tested benefit. Also offer a click and collect service 3 days a week – Tuesday, Thursday & Saturday (a delivery can be arranged for anyone who is shielding or isolating in South Ward)	Regarding membership, please see link or call: https://www.companysshopgroup.co.uk/apply-for-membership/community-shop allowing individuals to apply. Please pass this to any families or individuals who are struggling due to the hardships felt through COVID-19.

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	Café Paid for	Takeaway - lunch service	Closed from the 24 th December 2020 and re-opens 4 th January 2021. Address: 17a Wootton Road Grimsby North East Lincolnshire DN33 1HE Tel: 01472 753688
Oasis Hub South Grimsby	Food parcels - free	Families living in South Ward or Oasis school families. Food parcels are free but are aimed at families on low incomes. Will be delivered – do not come to site Emergency food parcel may be available for those in isolation - only through referral from an agency	Michelle.Donner@oasiswintringham.org 07983298965 https://forms.office.com/Pages/ResponsePage.aspx?id=zz3XjXy17EC3-HVbUS2fe39Hqgt0AqdOmn0iTrTdsZtURE9SOTVKUEpBVkhSMzdXMVUzSIBMRFNQQi4u

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			Closed 23 rd December 2020 – 4 th January 2021
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CARE – Immingham	Food parcels - free	Immingham and surrounding villages. Delivery only. This is for people in food poverty , not to support people who are isolating or cannot find adequate food in shops.	Closing 22 nd December to 4 th January 2021 Referrals only via this form, can be completed over the phone by calling Elaine, 07419374197  CARE Food Larder Referral Form.docx
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<p>We Are ONE</p>	<p>Hot meals/food provision Free</p>	<p><u>Food Larder</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Thursday 11:00am - 2:00pm</p> <p>St Francis of Assisi Church, Sandringham Road, CLEETHORPES Wednesday & Friday 11:00am - 2:00pm</p> <p><u>Walk-Through Hot Food Kitchen</u> St Andrews Church Hall, 2B Albion Street, GRIMSBY Tuesday & Saturday 4:00pm - 6:00pm</p> <p>The above services are collection / takeaway ONLY</p>	<p>07542 962210</p> <p>St Andrews Church Hall opening: Tues 22nd – Food Larder 11:00am to 2:00pm Tues 22nd – Walk Through Food Kitchen 4:00pm-6:00pm Thu 24th – Food Larder 10:00am to 12noon Sat 26th – Boxing Day Brunch 10am-12noon Tue 29th – Food Larder 11:00am to 2:00pm Thu 31st – Food Larder 10am-12noon</p> <p>St Francis of Assisi Church opening: Wed 23rd – Food Larder 11:00am to 2:00pm</p>
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			Wed 30 th – Food Larder 11:00am to 2:00pm
Grimsby Food Kitchen	Hot meals Free	Those in genuine need of free hot meal provision. Takeaway/collection only	18 Cleethorpes Rd Grimsby DN31 3LB

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			<p>Christmas 2020. all Sundays and Thursdays as usual: Thursday 24th Dec, 9:30am – 11:30/12:00pm <i>Additional Christmas Day Dinner, 12 noon, advance booking required by visiting the site or contact Cath on 07936516857/</i> https://www.facebook.com/GrimsbyFoodKitchen/ Thursday 31st Dec, 9:30am – 11:30/12:00pm Sunday 3rd Jan, 11:30am - 1:30pm</p>
Echo	Hot and cold food Free	Free Food parcels can be ordered and delivered on the same dates. No referrals needed Free Takeaway food/hot drink	<p>Call 01507 824342 or 07577 568740 to order food parcel. Food parcels are available over the Christmas period</p> <p>Under flyover Cleethorpes Road –</p>

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	Takeaway food/hot drink Free		Wednesday 23 rd Dec, 2:00pm - 1:30pm Saturday 26 th Dec, 6:00pm - 7:30pm (times may vary slightly) Wednesday 30 th Dec, 2:00pm - 1:30pm Saturday 2 nd January, 6:00pm - 7:30pm
British Red Cross	Providing emergency shopping support	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for.	Tel:01472 871157 07713 385257 Open 7 days a week 10:00am - 6:00pm
SSAFA the Armed Forces Charity	Food bank	Restriction - For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required)	gary.fox@hotmail.co.uk Referral Form here.

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Grimsby & Cleethorpes Division			https://www.facebook.com/Veterans-Foodbank-114885140263176 Closed 24 th -26 th December 2020
West Marsh Community Centre Food Larder	Food larder	For those in need	01472 269230 24 th December 2020, 9:00am – 12:00 noon 31 st December 2020, 9:00am-12:00 noon
ERA	Emergency Shopping	For residents of South Ward only who are self-isolating or vulnerable.	tracey.beecham@centre4.org.uk 07403 760096 Closed 23 rd December 2020 until 4 th January 2021

Telephone support - for those isolating, vulnerable, older, lonely, families or specific groups

Sector Support NEL, 18/12/2020 for information amy@nbforum.org.uk 07572 896859

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Organisation name	Service type	Restrictions	Contact / Opening
Friendship at Home	Telephone befriending	Service aimed at older people, may be asked to become a member (free to join)	01472 602500 admin@friendshipathome.org.uk http://www.friendshipathome.org.uk/ Office closed 24 th , 25 th December 2020 and 1 st January 2021. Closed Weekends. Telephone messages can be left throughout this period.
Shalom – St John and St Stephen Church	Telephone befriending	Surrounding area – East Marsh. People in need.	Contact Rev Kay Jones 07811747569
Your Place	Telephone befriending	Anyone in North East Lincolnshire, of any age who needs a listening ear.	07495 917270 Available for befriending through the Christmas period
Creative Start CIC – The Comeback	Peer support for those affected by addiction; mental health, isolation	One-to-one telephone support – numbers on website	Email hello@creativestart.org Web- https://www.creativestartcic.org/ Call 07586 458586 to find out more.

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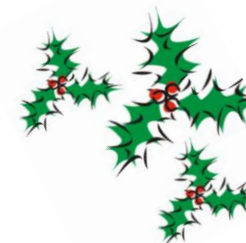


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	and/or in addiction recover	Virtual meeting daily at 12:30 midday for anyone affected by addiction – free to join	Drop in centre will be closed from 24 th December – 3 rd January 2021. Will be taking emergency calls, referrals via the telephone number above.
Health& Wellbeing Collaborative	Befriending service through phone calls	Whole of NEL	Open - 29th, 30th, and the 31st December 2020 Closed then until 4 th January 2021 Contact - 07972 252872
Park Ward Together	Welfare telephone checks	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Alzheimer's Society NEL	Telephone Side by Side Service	People with dementia and carers	Contact - 01472 359247 Opening: 23 rd December 9am – 5pm 24 th December 9am – 5pm 25 th Dec – 28 th Dec, closed 29 th December 9am – 5pm

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			30 th December 9am – 5pm 31 st December 9am – 5pm 1 st - 3 rd January, closed 4 th January 9am – 5pm
Oasis Hub South Grimsby	Social Isolation/well-being check (Phone Calls)	South Ward only	Michelle.Donner@oasiswintringham.org Contact: 07983298965 Closed 23 rd December – 4 th January 2021
British Red Cross	Welfare telephone calls to adults.	Whole of North East Lincolnshire to support those (over 18) at their most vulnerable without family or other support. The shopping needs to be paid for.	Contact: 01472 871157 or 07713385257 Open 7 days a week 10:00am - 6:00pm

Social Isolation/well-being check

Organisation name	Service type	Restrictions	Contact / Opening
Lincs Inspire Home Library Service	Doorstep visits - wellbeing checks/social	Service is for housebound or people struggling to carry books. Also to carers of those self-isolating.	21st December - can deliver books to housebound to cover over Christmas period.

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	isolation visits and Library Service		CLOSED 23rd December 2020 to 4th January 2021 Contact - 01472 323651 katrina.walster@lincsinspire.com
Age UK	Social Isolation/well-being check, advice on welfare benefits and debt - telephone only	Elderly people - The whole of NEL	Emergencies only contact 01472 344976. Main office will be closed 23 rd December - 4 th January 2021
Park Ward Together	Wellbeing checks/social isolation visits	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Oasis Hub South Grimsby	Doorstep visits - wellbeing checks/social isolation visits	South Ward only	Michelle.Donner@oasiswintringham.org Contact - 07983298965 Closed 23 rd December – 4 th January 2021
Longhurst	Social Isolation/well-being check	North East Lincolnshire	Tel- 01472 256436

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			<p>Closed 24th Dec – 29th Dec reopen 30th and 31st and closed 1st January 2021.</p> <p>Resume back to normal 4th January 2021</p>
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Advice – including welfare benefits, debt, housing, tenancy, mental health etc. – REFER TO COUNCIL SERVICES OR DWP if more appropriate

Organisation name	Service type	Restrictions	Contact / Opening
Citizens Advice NEL	Welfare Advice e.g., housing and benefits (debts and employment advice)	Whole of NEL	0344 411 1444 Closed 12 noon, 24th December and re-open Monday 4th January 2021
Centre 4	Welfare Advice e.g. housing and benefits	See relevant times	01472 236675 - line is open from 9:00am to 3:30pm 24th December- 4 th January 2021

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SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Welfare support for veterans' & their families	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk Tel: 01472 278140 Referral Form here. Closed, 24 th - 27 th December Open, 28 th Dec 9:30am – 12:30pm Closed, 29 th December Open, 30 th December 9:30am – 12:30pm Closed, 31 st Dec – 3 rd January 2021 Open again 4 th January 2021
Fishermen's Mission	“general living Funds” for those who are applying for UC or other benefits, applications for help for white goods, brown goods (chairs/carpets/bed/mattress etc)	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Contact Suesan Brown 07803745610 grimsbycentre@fishermensmission.org.uk Office closed 23 rd – 29 th December. An emergency number will be available on the answer machine.

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North East Lincolnshire Mind	Mental health support, Safe Space service 5:30 – 11pm via Zoom. Also offering Peer Support and Ways to Wellbeing groups via Zoom. Click here for more information.	Whole of North East Lincolnshire	Monday to Friday 5.30pm – 11:00pm All enquiries directed to 01472 349991 or the information line free phone 0800 1380990 www.nelmind.org.uk https://navigocare.co.uk/what-we-do/services-z/safespace
Oasis Hub South Grimsby	Advice – including welfare benefits & debt, mental health support, young person and family support and activities	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965 Closed 23 rd December – 4 th January 2021
Longhurst	Offer advice – including welfare benefits, debt, housing, tenancy etc.	North East Lincolnshire	01472 256436 Closed 24 th Dec – 29 th Dec reopen 30 th and 31 st and closed 1 st January 2021.

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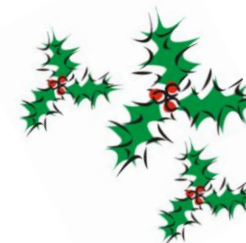


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			Resume back to normal 4 th January 2021
Alzheimer's Society NEL	Dementia Advise and support Service Carers Information Support Programme (CrISP)	People with dementia and carers	01472 359247 Opening hours: 23 rd December 9:00am – 5:00pm 24 th December 9:00am – 5:00 pm 29 th December 9:00am – 5:00 pm 30 th December 9:00am – 5:00 pm 31 st December 9:00am – 5:00 pm 4 th January 9:00am – 5:00 pm
NSPCC Grimsby	Provides therapeutic services to help children move on from abuse, as well as supporting parents and families in caring for their children.	Children Services Support	01472 803500 Closed from 23 rd December – 4 th January 2021

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Prescription Collection/delivery

People who are clinically extremely vulnerable (CEV) have been advised by the Government not to go to a pharmacy ([CEV Letter](#)). This means that all pharmacies and dispensing doctors in England will be required to ensure patients those on the clinically extremely vulnerable (Shielded) Patient List receive their medicines at home. People who are clinically extremely vulnerable (CEV) should contact their pharmacy. If an individual cannot undertake their own medication collection, alternative services can be found in the table below.

Organisation name	Service type	Restrictions	Contact / Opening
Park Ward Together	Delivery of medication from Pharmacies	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net
Age UK	Prescription & medication collection and delivery	Elderly People – The whole of NEL	01472 344976 Closed 23 rd December - 4 th January 2021
British Red Cross	Prescription & medication collection and delivery	Those in need	Tel:01472 871157 07713385257 Open 7 days a week 10:00am - 6:00pm
ERA	Prescription Support	For residents of South Ward only who are self-isolating or vulnerable.	tracey.beecham@centre4.org.uk 07403 760096

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Bereavement support


Organisation name	Service type	Restrictions	Contact
St Andrews Hospice	Bereavement support via telephone, zoom, and social distance applicate to the rules	The Whole of NEL	NEL Bereavement Support service 01472 250623 Closed 25 th - 27 th December Open 28 th – 31 st December 8.30-16.30 Back to normal hours 4 th January 2021
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Bereavement support services	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk Tel - 01472 278140 Closed, 24 th - 27 th December 2020 Open, 28 th Dec 9:30am – 12:30pm Closed, 29 th December

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			Open, 30 th Dec 9:30am – 12:30pm Closed, 31 st Dec – 3 rd January 2021 Open again 4 th January 2021
Cruse	Bereavement support	Email support through national helpline – see website helpline@cruse.org.uk Local telephone support	Grimsby Cleethorpes and Louth Helpline 07867 312658 awaiting Christmas period updates
North East Lincolnshire Mind	Bereavement support	Bereavement is for those bereaved by suicide or possible suicide only	0800 1380990 Closed 25 th , 26 th , 27 th and 28 th Dec Closed 1 st , 2 nd & 3 rd January 2021 Open 8:00am – 8:00pm all other days across the Christmas period  Together for those bereaved by suicide p

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North East Lincolnshire Bereavement Support Service	Bereavement support	The Whole of NEL	01472 250623 23rd & 24th December 8.30am – 4.30 pm 25th – 27th December inclusive – closed 28th – 31st December 8.30 am – 4.30 pm 1st January – closed 2nd – 4th January 8.30 am – 4.30 pm
Fishermen's Mission	Taking funerals as the Minister for seafaring families at no cost, end of life care/ministerial visits.	For active/former or retired fishermen and their families, at this time they can also help Merchant and Navy personal	Office closed 23rd – 29th December 2020 Emergency number will be available on the answer machine. Suesan Brown 07803745610 grimsbycentre@fishermensmission.org.uk

Employment Services

Organisation name	Service type	Restrictions	Contact / Opening
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SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Employment Support Service	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk 01472 278140 Closed, 24 th - 27 th December 2020 Open, 28 th December, 9:30am – 12:30pm Closed, 29 th December 2020 Open, 30 th December, 9:30am – 12:30pm Closed 31 st Dec – 3 rd January 2021 Open again 4 th January
ERA	Employment support services	Whole of NEL. 8:30am-4:30pm Monday to Friday	tracey.beecham@centre4.org.uk 07403 760096 Closed 23 rd December until 4 th January 2021
Oasis Hub South Grimsby	Employment support services	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965 Closed 23 rd December – 4 th January 2021

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Housing/Tenancy Support Services

Organisation name	Service type	Restrictions	Contact / Opening
Lincolnshire Housing Partnership	Housing and/or Tenancy support services	The whole of NEL Monday – Friday 9am - 5pm	info@lincolnshirehp.com 0345 604 1472 awaiting Christmas period updates
Home Improvement Team, ENGIE / North East Lincolnshire Council	Housing and/or Tenancy support services - Issues regarding landlord repairs for example no heating / hot water Reporting empty residential properties that are open to access.	The whole of NEL – There is a statutory homelessness out of hours service for those in crises.	Tel : 01472 324727 homeimprovementteam@nelincs.gov.uk Open 21 st , 22 nd , 23 rd , 29 th , 30 th and 31 st December 2020 between 9:00am-17:00hrs. Normal office hours (9:00am – 17:00hrs) resume 4 th January.
Women's Aid NEL	Support and housing for victims and survivors of domestic abuse	The whole of NEL	denise@womensaidnel.org 01472 575757

Sector Support

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Voluntary and Community Sector Services, North East Lincolnshire. Christmas Community Signposting Factsheet Period: 21st December 2020 – 4th January 2021

			24/7 cover over Christmas Office manned: 23 th /24 th Dec 8.30am – 5.00pm 26 th /31 st Dec 8.30am – 5.00pm 2 nd Jan 2021 onwards 8.30am – 5.00pm
Grimsby & Cleethorpes Area Doorstep	Housing and/or Tenancy support services for young people	Restricted to young people and young families aged 16-25	info@mydoorstep.org.uk 01472 321444 Open 30 th , 31 st December 2020 Closed 1 st , 2 nd & 3 rd January Open as normal 4 th January 2021
SSAFA the Armed Forces Charity Grimsby & Cleethorpes Division	Housing and/or Tenancy support services	For veterans' & their families residing in North East Lincolnshire ONLY (Proof of service is required).	mark.trainor@lincolnshire.ssafa.org.uk Tel: 01472 278140 Closed, 24 th - 27 th December 2020 Open, 28 th Dec 9:30am – 12:30pm Closed, 29 th December 2020 Open 30 th Dec 9:30am – 12:30pm Closed 31 st Dec – 3 rd January 2021 Open again 4 th January 2021

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Oasis Hub South Grimsby	Housing and/or Tenancy support services	South Ward only	Michelle.Donner@oasiswintringham.org 07983298965 Closed 23 rd December 2020 – 4 th January 2021
Longhurst	Housing and/or Tenancy support services	North East Lincolnshire	01472 256436 Closed 24 th December – 29 th December 2020 Reopen 30 th and 31 st December 2020 Closed 1 st January 2021. Resume 4 th January 2021

Other Services

Organisation name	Service type	Restrictions	Contact / Opening
Park Ward Together	Dog Walking & Minor essential repairs	Residents of Park Ward but only those who are isolating or vulnerable	Bill Geer - 07843680620 bgeer@nhs.net

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Voluntary and Community Sector Services, North East Lincolnshire. Christmas Community Signposting Factsheet Period: 21st December 2020 – 4th January 2021

Alzheimer's Society NEL	Memory Café's Singing for The Brain	People with dementia and carers	01472 359247 23 rd December, 9:00am – 5:00pm 24 th December, 9:00 am – 5:00pm 29 th December, 9:00 am – 5:00pm 30 th December, 9:00 am – 5:00pm 31 st December, 9:00 am – 5:00pm 4 th January, 9:00 am – 5:00pm
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